

SCOTTISH HOSPITALS INQUIRY

Bundle of documents for Oral hearings commencing from 19 August 2024 in relation to the Queen Elizabeth University Hospital and the Royal Hospital for Children, Glasgow

Bundle 24 - Documents referred to in the Expert Report by Allan Bennett regarding Cryptococcus, and Supporting Documentation

Volume 1

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Table of Contents

| 1. | A49335755 | QEUH jobs 2015-2021 | Page 7 |
|-----|-----------|--|---------|
| 2. | A49335800 | X Ray Dept Southern General Pigeon Fouling - 18 March 2015 | Page 32 |
| 3. | A49335803 | Karen Connolly New South Gen Pigeon Fouling Helipad - 02 April 2015 | Page 34 |
| 4. | A49330441 | Southern General - Maternity Flies and Pigeons - 13 May 2015 | Page 36 |
| 5. | A49330449 | Southern Neurology Dept - Bird proofing - 18 June 2015 | Page 37 |
| 6. | A49335806 | South Glasgow University Hospital Pigeon Fouling removal Front Emergency Stairwell Linden Rankin - 30 June 2015 | Page 38 |
| 7. | A49335808 | Queen Elizabeth University Hospital (Southern General) - Bird Repellent - 23 October 2015 | Page 40 |
| 8. | A49331057 | Southern General (Childrens Unit) - Pigeon Fouling Removal - 12 January 2016 | Page 42 |
| 9. | A49335836 | NHS GG&C - Queen Elizabeth Site - Pigeon Fouling - 18 January 2016 | Page 43 |
| 10. | A49331058 | Queen Elizabeth - Pigeon in maternity Corridor - 21 January 2016 | Page 45 |
| 11. | A49331060 | Southern General - Neurosurgical Block Pigeon Fouling Removal - 10 February 2016 | Page 46 |
| 12. | A49331062 | Southern General - Small bird in main hospital - 25 February 2016 | Page 47 |
| 13. | A49331065 | Southern General - Antenatal Physio - Ceiling Noises Pigeons - 17 March 2016 | Page 48 |
| 14. | A49335839 | NHS GG&C - Queen Elizabeth University Hospital - Feral Pigeons, Sanitisation of the NICU Link Bridge - 07 April 2016 | Page 49 |

| 15. | A49335838 | NHS GG&C - Queen Elizabeth Site - Pigeon Fouling Clearance Void Space - Colin Purdon - 25 April 2016 | Page 52 |
|-----|-----------|--|---------|
| 16. | A49331072 | Southern General - Urology Flat Roof Pigeon and Debris removal - 27 April 2016 | Page 56 |
| 17. | A49335840 | QEUH Sheenagh Leighton - Pigeon Clean and Proofing Maternity Building - 12 May 2016 | Page 57 |
| 18. | A49331085 | Southern General Neurology - Insects Bird Fouling - 02 June 2016 | Page 60 |
| 19. | A49331077 | QEUH - Crow Activity, no bird present - 06 June 2016 | Page 61 |
| 20. | A49331079 | QEUH - Plant Room Level 12 Dead Pigeon - 17 June 2016 | Page 62 |
| 21. | A49331086 | QEUH Helipad Pigeon Survey - 27 June 2016 | Page 63 |
| 22. | A49331092 | Southern General -Neurology Xray Pigeons - 04 July 2016 | Page 64 |
| 23. | A49331089 | QEUH Maternity Ward Pigeon - 05 July 2016 | Page 65 |
| 24. | A49335843 | NHS- Bird Proofing and Sanitisation at ITU - 07 July 2016 | Page 66 |
| 25. | A49335844 | 8. NHS Karen Connolly QEUH Pigeon Fouling Helipad - 19 July 2016 | Page 69 |
| 26. | A49331091 | Southern General Maternity Offices Pigeon - 19 July 2016 | Page 71 |
| 27. | A49335845 | Application of Bird Repellant Spike at Ambulance Bay - QEUH - 01 September 2016 | Page 72 |
| 28. | A49335842 | Pigeon fouling and general associated detritus in rooms on top floor of the Central Medical Block, QUEH, Glasgow - 01 September 2016 | Page 75 |
| 29. | A49331097 | QEUH Ward 1D 3C 3A flies and Pigeon - 08 September 2016 | Page 78 |
| 30. | A49335846 | NHS - QEUH Maternity Bird Fouling and Sanitisation - 31 October 2016 | Page 79 |
| 31. | A49335850 | Queen Elizabeth University Hospital (Southern General) Helipad - Bird Repellent - 23 February 2017 | Page 82 |
| 32. | A49335848 | Deep Clean and Sanitisation of Pigeon Fouling Plantrooms QEUH - 24 March 2017 | Page 83 |
| 33. | A49331346 | ServiceReport Bird Fouling - 30 March 2017 | Page 88 |

| 34. | A49331352 | QEUH Labour ward room 12 pigeon removal - 01 April 2017 | Page 91 |
|-----|-----------|--|----------|
| 35. | A49331351 | QEUH Childrens Play Area Level 3 Pigeon Clean - 04 April 2017 | Page 92 |
| 36. | A49331355 | QEUH & RHC Pigeon Fouling Removal - 02 May 2017 | Page 93 |
| 37. | A49335853 | Pigeon Clean and Proof, Basement Skip Storage Area of The Queen Elizabeth Building, GRI - 21 June 2017 | Page 94 |
| 38. | A49335855 | Installation Of Bird Netting. QEUH. Colin Purdon - 14 August 2017 | Page 96 |
| 39. | A49331596 | QEUH Medical gas Store pigeon proofing - 10 April 2018 | Page 97 |
| 40. | A49335861 | NHS - Gull Disruption - 17 May 2018 | Page 98 |
| 41. | A49331600 | QEUH - Seagull Carcass Removal - 28 May 2018 | Page 100 |
| 42. | A49331602 | QEUH - Pigeon 12th Floor Plant Room - 12 June 2018 | Page 101 |
| 43. | A49331607 | QEUH - Pigeon Plant Room 31 - 14 June 2018 | Page 102 |
| 44. | A49335864 | QEUH Pigeon Fouling - 18 June 2018 | Page 103 |
| 45. | A49331603 | QEUH - Childrens Xray Courtyard Dead Pigeon - 19 June 2018 | Page 107 |
| 46. | A49335863 | QEUH Pigeon Fouling (2) - 20 June 2018 | Page 108 |
| 47. | A49331609 | QEUH - Dead Pigeon Courtyard at AandE - 13 July 2018 | Page 112 |
| 48. | A49331616 | QEUH - Flies Ward 64 and Dead Pigeon Lightwell - 10 September 2018 | Page 113 |
| 49. | A49331618 | QEUH - Dead Bird Removal Garden - 17 December 2018 | Page 114 |
| 50. | A49335867 | NHS - Karen Connelly - Feral Pigeon Infestation - QEUH - 08 January 2019 | Page 115 |
| 51. | A49329829 | Plant Room Report - 11 January 2019 | Page 117 |
| 52. | A49332371 | QEUH - Fire Exit Dead Pigeon - 12 January 2019 | Page 118 |
| 53. | A49330291 | Plant Room Report - 14 January 2019 | Page 119 |
| 54. | A49329854 | Plant Room Report - 16 January 2019 | Page 120 |

| 55. | A49329886 | Plant Room Report - 24 January 2019 | Page 121 |
|-----|-----------|--|----------|
| 56. | A49329884 | Plant Room Report - 24 January 2019 | Page 122 |
| 57. | A49329889 | Plant Room Report - 25 January 2019 | Page 123 |
| 58. | A49329897 | Plant Room Report - 26 January 2019 to 27 January 2019 | Page 124 |
| 59. | A49329911 | Plant Room Report - 28 January 2019 | Page 125 |
| 60. | A49329916 | Plant Room Report - 29 January 2019 to 01 February 2019 | Page 126 |
| 61. | A49332379 | QEUH Air Con Xray Imaging - Bird work - 01 February 2019 | Page 127 |
| 62. | A49329801 | Plant Room Report 03.02.19 - 03 February 2019 | Page 128 |
| 63. | A49329806 | Plant Room Report 04 February 2019 to 05 February 2019 | Page 129 |
| 64. | A49329845 | Plant Room Report 04 February 2019 to 05 February 2019 | Page 130 |
| 65. | A49329812 | Plant Room Report - 06 February 2019 | Page 131 |
| 66. | A49329815 | Plant Room Report - 07 February 2019 | Page 132 |
| 67. | A49329817 | Plant Room Report - 08 February 2019 | Page 133 |
| 68. | A49329827 | Plant Room Report 09 February 2019 to 10 February 2019 | Page 134 |
| 69. | A49329833 | Plant Room Report - 11 February 2019 | Page 135 |
| 70. | A49332378 | QEUH 1st Floor - Critial Care Dead Pigeon - 13 February 2019 | Page 136 |
| 71. | A49332377 | QEUH Play Area - Bird work - 14 February 2019 | Page 137 |
| 72. | A49329841 | Plant Room Report - 14 February 2019 | Page 138 |
| 73. | A49329850 | Plant Room Report - 15 February 2019 | Page 139 |
| 74. | A49329855 | Plant Room Report - 16 February 2019 | Page 140 |
| 75. | A49332382 | QEUH Nuero balconies - bird works - 17 February 2019 | Page 141 |
| 76. | A49329860 | Plant Room Report - 17 February 2019 | Page 142 |
| 77. | A49329864 | Plant Room Report - 18 February 2019 | Page 143 |
| 78. | A49329871 | Plant Room Report - 20 February 2019 | Page 144 |

| 79. | A49329878 | Plant Room Report - 22 February 2019 | Page 145 |
|------|-----------|--|----------|
| 80. | A49332380 | QEUH Level 4 - Bird Works - 23 February 2019 | Page 146 |
| 81. | A49329879 | Plant Room Report 23 February 2019 to 24 February 2019 | Page 147 |
| 82. | A49329894 | Plant Room Report - 25 February 2019 | Page 148 |
| 83. | A49329902 | Plant Room Report - 26 February 2019 | Page 149 |
| 84. | A49329899 | Plant Room Report (2) - 26 February 2019 | Page 150 |
| 85. | A49329907 | Plant Room Report - 27 February 2019 | Page 151 |
| 86. | A49329912 | Plant Room Report - 28 February 2019 | Page 152 |
| 87. | A49329802 | Plant Room Report (2) - 01 March 2019 | Page 153 |
| 88. | A49329800 | Plant Room Report - 01 March 2019 | Page 154 |
| 89. | A49329803 | Plant Room Report - 02 March 2019 | Page 155 |
| 90. | A49329804 | Plant Room Report - 04 March 2019 | Page 156 |
| 91. | A49329811 | Plant Room Report - 05 March 2019 | Page 157 |
| 92. | A49332383 | QEUH - Pigeon Trapping - 06 March 2019 | Page 158 |
| 93. | A49329813 | Plant Room Report - 06 March 2019 | Page 159 |
| 94. | A49329816 | Plant Room Report - 07 March 2019 | Page 160 |
| 95. | A49335871 | NHS - Gull Disruption QEUH - 08 March 2019 | Page 161 |
| 96. | A49329825 | Plant Room Report (3) - 09 March 2019 | Page 163 |
| 97. | A49332381 | QEUH MRI - Bird Works - 12 March 2019 | Page 164 |
| 98. | A49332389 | QEUH - Pigeon at maternity reception - 14 March 2019 | Page 165 |
| 99. | A49332385 | QEUH - Dead Pigeon Xray Courtyard - 18 March 2019 | Page 166 |
| 100. | A49332392 | QEUH - Dead Pigeon Uplift Courtyard - 11 April 2019 | Page 167 |
| 101. | A49332391 | QEUH - Birds at A&E - 29 April 2019 | Page 168 |
| 102. | A49332390 | QEUH -Neuro Building Pigeons - 29 April 2019 | Page 169 |

| Date | Time | Site | Area | Pest Issue | Contact Name | Contact No | | Visit No |
|------------|-------|--|--|------------------|----------------|------------|---------|----------|
| 18.04.2015 | 15 | New South Glasgow Hospital | Walkway at Neurology | Pigeons roosting | L Campbell | | C216649 | 4965 |
| 07/05/2015 | 14.00 | New South Glasgow Hospital | Level 3 Medical Records Room HR016 | Biting insects | Kelly | | C216649 | 5500 |
| 13.05.2015 | 15.20 | New South Glasgow Hospital | Maternity Enterance | Pigeons Roosting | L Rankin | | C216649 | 5526 |
| 15/07/2015 | 9.25 | New South Glasgow Hospital | Westmark Building corridor and tea room | Ants | Denise | | C216649 | 5734 |
| 17.07.2015 | 10.25 | New South Glasgow Hospital | Maternity at Baby changing room | flies | L Rankin | | C216649 | 5746 |
| 23.07.2015 | 11.45 | New South Glasgow Hospital | Ward 43 | cockroachs | L Rankin | | C216649 | 5767 |
| 18/08/2015 | 15.37 | New Southern General Children's Hospital | 2nd floor Ward 1D room ENT/005 | Small flies | Alice | | C216649 | 5845 |
| 24/08/2015 | 14.43 | New Southern West Marc | Rehabilitation and Assessment ground floor and corridors | Cockroaches | Annette Oliver | | C216649 | 5864 |
| 31/08/2015 | 9.32 | Queen Elizabeth University Hospital (Southern) | Admin building 2nd floor Zone 3 | Cockroaches | Zoe Campbell | | C216649 | 5878 |
| 09/09/2015 | 10.26 | Queen Elizabeth University Hospital (southern) | Institute of Neurological Science 2nd floor at Aroma Coffee and the Teaching and Learning Centre | Cockroach | Raymond | | C216649 | 5903 |
| 16/09/2015 | 9.45 | Queen Elizabeth S/G | West Marc Building Room 5 | Cockroach | L Rankin | | C216649 | 5924 |
| 22/09/2015 | 12.23 | Queen Elizabeth S/G | Mortuary - Shower Room | Maggots | William Scott | | C216649 | 5934 |
| 23.09.2015 | 10.55 | Queen Elizabeth S/G | Management building corridor | Wasps | L Rankin | | C216649 | 5945 |

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| 02/10/2015 | 8.26 | Queen Elizabeth (Southern) | Ward 63 Room 1 | Silverfish | Sister Gall | C216649 | 5956 |
| 02/10/2015 | 11.17 | Queen Elizabeth (Southern) | Maternity Physio Waiting Room and Clinic | Flies | L Rankin | C216649 | 5958 |
| 26/10/2015 | 13.00 | New South Glasgow Hospital | PDRU therapy office | Flies in vents | Karen | C216649 | 5995 |
| 02/11/2015 | 9.28 | New Southern General | Ward 5C at adult hospital | Flies | Christine Hamilton | C216649 | 6005 |
| 03/11/2015 | 10.14 | New Southern General | Room 10 Ward 47 (old side) shower room | Flies | Cyril Dewson | C216649 | 6007 |
| 11.12.20.15 | 12.15 | New Southern General | Special care baby unit | Drain fly | L Rankin | C216649 | 6047 |
| 06.01.2016 | 10.25 | New Southern General | Neonatal and ward 62 | Drain fly | L Rankin | C216649 | 6051 |
| 12.01.2016 | 9.45 | New Southern General | Childrens Hospital | Pigeon Fouling Removal Required | L Rankin | C216649 | 6055 |
| 20/01/2016 | 14.45 | New South Glasgow Hospital | 3rd floor Medical Records room number A3 HR 023 | Biting insects | Lynsay | C216649 | 6080 |
| 22/01/2016 | 14.25 | New South Glasgow Hospital | Maternity Kitchen Corridor | Pigeon Reported | L Rankin | C216649 | 6082 |
| 10/02/2016 | 15.47 | New Southern General | Nurosurgical Block 6th floor | Pigeon Fouling Removal Required | Kelly | C216649 | 6098 |
| 25.02.2016 | 12.28 | Southern General Queen elizabeth building | Main building | Bird flying about | Darren Hopkins | C216649 | 6114 |
| 29/02/2016 | 9.32 | QEU Hospital (Old Southern) | Spinal Unit, located behind Neuro building (old part) | Ants | Clerkess | C216649 | 6132 |
| 15/03/2016 | 11.48 | New Southern General | PDRU room 7 | Ants | Spinal Unit | C216649 | 6153 |
| 16/03/2016 | 12.13 | New Southern Univeristy Hospital | Maternity building ground level, antenatal, physio classroom | Noises in the ceiling | Fiona Mcinnes | C216649 | 6157 |
| 16/03/2016 | 9.55 | New Southern Univeristy Hospital | Nurosurgical Ward 65 | Silverfish | L Campbell | C216649 | 6154 |

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| 29.03.2016 | 10.45 | New Southern Univeristy Hospital | Level 3 Lab Block | Biting Insects | L Campbell | | C216649 | 6159 |
| 06/04/2016 | 4.30 | Queen Elizabeth University Hospital (Southern) | Phillipshill Ward Room 3 bed 5 | Ants | | | C216649 | 6230 |
| 07/04/2016 | 12.10 | New South Glasgow Hospital | Ground floor Insitute of Neurology Neuro Xray | Insects falling from ceiling | Isobel McDonald | | C216649 | 6233 |
| 12/04/2016 | 10.13 | QEU Hospital (Old Southern) | Loading bay at lab block | Pigeons | Billy | | C216649 | 6248 |
| 18/04/2016 | 10.29 | QEU Hospital (Old Southern) | Neurosurgical building lower kitchen | Cockroaches | Jean Lyle | | C216649 | 6271 |
| 18/04/2016 | 10.30 | QEU Hospital (Old Southern) | PDRU unit, kitchen | Ants | Jean Lyle | | C216649 | 6272 |
| 19/04/2016 | 13.34 | QEU Hospital | Neuro institute 2nd floor MRI arthritic unit | Flies | | | C216649 | 6284 |
| | | QEU Hospital | Ground floor Neurology, ladies and gents changing rooms and mop room L022 L011 | Cockroaches | Kathy | | C216649 | |
| 20/04/2016 | | QEUH | Physio Department area | Cockroaches | B Docherty | | C216649 | 6292 |
| 20/04/2016 | 14.59 | QEUH | Neurology gnd floor service riser | Dead pigeon | Bernie | | C216649 | 6295 |
| 21/04/2016 | 10.10 | QUEH | Service yard at lab block | Pigeon fouling needs cleared - looking to put clean onto monthly contract | Linda Campbell - send quote to | | C216649 | 6297 |
| 27/04/2016 | 8.54 | QEUH | Loading bay at Maternity Outpatients | Dead pigeon and fouling | Sheenagh Leighton | | C216649 | 6324 |
| 04/05/2016 | 11.29 | QEUH | ITU Dept Neurosurgical building | Cockroaches | Lorraine | | C216649 | 6348 |
| 05/05/2016 | 13.35 | QEUH | PDRU department | Ants | Darren Hopkins | | C216649 | 6359 |
| 05/05/2016 | 14.00 | QEUH | Neuro Surgical, neuro X-ray ground floor | Ants | Yvonne McLellan | | C216649 | 6359 |
| 17/05/2006 | 11.15 | QEUH Neurology Building | Outside | Dead bird | Elizabeth | | C216649 | 6388 |
| 17/05/2016 | 15.18 | QEUH | Lab Medical building, level 3, room L3 B021 | Flies | Layla Gooding | | C216649 | 6391 |

| | | | Ground Floor, back office, Neurosurgical X-ray | | | | |
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| 19/05/2016 | 13.50 | QEUH | department, Neurosurgical building | Ants | Mary | C216649 | 6399 |
| 29/05/2016 | 11.25 | QEUH | Ward 64 | Flies | Linden Rankin | C216649 | 6401 |
| 31/05/2016 | 10.14 | QEUH | Eden Hall Ward office | Ants | Kelly | C216649 | 6435 |
| 02/06/2016 | 9.50 | QEUH | Nurology Building 3rd floor | Flies | Linden Rankin | | 6440 |
| 06/06/2016 | 13.45 | QEUH | Neurology building 6th floor corridor at admin | Crow in corridor | Jo Sinclair | C216649 | 6446 |
| 08/06/2016 | 10.45 | QEUH | Neurology | Silverfish | Linden | C216649 | 6449 |
| 16/06/2016 | 13.44 | QEUH | Level 12 plant room, access from estates (willie madden) | Dead pigeon | Willie Madden | C216649 | 6473 |
| 23.06.2016 | 13.50 | QEUH | Pigeon issue at Maternity | pigeons | Linden | C216649 | 6479 |
| 29/06/2016 | 15.5. DH | QEUH | Childrens hospital, theatre 1, go to estates and ask for MEL | Flies | Mel McMillan | C216649 | 6500 |
| 05/07/2016 | 15.40 | QEUH | Maternity | Pigeon flying around | Linden | C216649 | 6520 |
| 04/07/2016 | 14.30 | QEUH | Neurology Xray | Room 7 | Linden Rankin | C216649 | 6508 |
| 13.07.2016 | 11.14 | QEUH | Nurology Building 3rd floor | Cockroaches | Ward sister | C216649 | 6550 |
| 19.07.2016 | 12.35 | QEUH | Maternity Outpatients - consulting room | Pigeon | Sr Nurse | C216649 | 6565 |
| 19.07.2021 | 13.20 | QEUH | Ward 4C | Flies | Grace | C216649 | 6556 |
| 23.07.2016 | 12.50 | QEUH | Maternity Neo Natal first floor | Flies | Linden | C216649 | 6589 |
| 25.07.2016 | 10.23 | QEUH | Maternity - labour suite **Sheenagh Leighton to be contacted and go with technician please** | Flies | Sheenagh Leighton | C216649 | 6604 |
| 27/07/2016 | 15.48 | QEUH | Helipad on Level 12 | pigeons | Lauren Innis | C216649 | 6613 |
| 09.08.2016 | 12.57 | QEUH | Neuro Outpatients | Dead Pigeon | Elaine | C216649 | 6652 |
| 12.08.2016 | 9.35 | QEUH | Westmarc Building 2nd floor corridor 2) Courtyard | Woodlice | Maureen McWilliams | C216649 | 6664 |
| 19/08/2016 | 15.35 | QEUH | Spinal Unit shower room 2 | Ants | Nurse | C216649 | 6692 |
| 23.08.2016 | 11.32 | QEUH | Neuro theaters, in Neuro Building (Ground Floor) | Cockroaches | Pamela Phelps | C216649 | 6702 |
| 26.08.2016 | 13.20 | QEUH | Neuro Department | Flies | Jean | C216649 | 6710 |
| 01.09.2016 | 12.56 | QEUH | ARU 1/ARU 2 / ARU 4 & IAU | Flies | Alice | C216649 | 6731 |
| 05.09.2016 | 10.55 | QEUH | Adult Hospital - Supervisors office Room 034 | Flies | Mary McGlaughlin | C216649 | 6736 |
| 07/09/2016 | 8.53 | QEUH | Ward 1D flies, childrens hopsital | Flies | Cathleen | C216649 | 6746 |
| 07.09.2016 | 10.32 | QEUH | Childrens Between 1D and Adult Cononary - outside restroomo on outdoor balcony REMOVAL OR SURVEY | Bird Fouling/dead bird | Linden | C216649 | 6749 |

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| 07.09.2016 | | QEUH | Waste processing Unit at Service Yard | Flies | Linden | C216649 | 6750 |
| 08.09.2016 | | QEUH | Childrens Hosp - Ward 3C | Flies | Linden | C216649 | 6756 |
| 08/09/2016 | | QEUH | Children's Hospital Ward 3A | Flies | Alice | C216649 | 6756 |
| 08.09.2016 | 11.30 | QEUH | Lab Medicine - | Flies | Lindein | C216649 | 6756 |
| 09.09.20.16 | 9.49 | QEUH | Nurology Building 3rd floor | Bird Mite | Ward sister | C216649 | 6756 |
| 21.09.2016 | 13.50 | QEUH | Ground floor room 5 neuro science at out patients department lain Harkin can see a blue bottle infestation from his window - can show the technitian when he arrives as does not know what the building is called | Blue Bottles | lain Harkin | C216649 | 6784 |
| 27.09.2016 | 13.20 | QEUH | Ward 48 - Confrence Room/Patient Room (bathroom) 1/Kitchen | Silverfish | Linda | C216649 | 6797 |
| 04/10/2016 | 9.00 | QEUH | Admin corridor at maternity building, ground stairwell | Dead bird | Linda | C216649 | 6802 |
| 10.10.2016 | 9.09 | QEUH | Lab Block | Flies | Linden | C216649 | 6815 |
| 15/11/2016 | 12.17 | QEUH | Lab block entrance | 2 live mice spotted | Linden Rankin | C216649 | 6838 |
| 18/11/2016 | 15.38 | QUEH | Main entrance to adult hospital | Mouse spotted at bin | Sheenagh Leighton | C216649 | 6843 |
| 28/11/2016 | 11.34 | QEUH | Maternity ward 48 2nd floor, kitchen (at kickplates) and at bins outside ward | Silverfish | Darren Hopkins | C216649 | 6853 |
| 30/11/2016 | 3.11 | QEUH | Plant Room 41, in Childrens Hospital | Pigeons roosting | Linden | C216649 | 6855 |
| 06.12.2016 | 12.55 | QUEH | Neurosurgical Block - Ward 64 - Room 1 | Silverfish | Linden | C216649 | 6858 |
| 07.12.2016 | 9.00 | QEUH | Spinal Injuries Unit - Garden | Garden is being dug up/borrowed by unknown animal | Sally (via Linden) | C216649 | 6859 |
| 08.12.2016 | 9.30 | QEUH | Ward 64 rooms 2 and 4 | Silverfish | Linden | C216649 | 6861 |
| 08/12/2016 | 14.00 | QEUH | Neurosurgical 6th floor and neurology building 3rd floor | Biting insects | Lisa-Anne | C216649 | 6863 |
| 11/01/2017 | 9.50 | QEUH | Neurology building 3rd floor | Pigeons in roof space | Kirsteen Ramsay | C216649 | 6881 |
| 12/01/2017 | 12.50 | QEUH | Neurosurgical lower kitchen | Pigeons in ceiling | Linden | C216649 | 6884 |
| 10.02.2017 | 12.57 | QEUH | Sick Kids - Nuclear Medicine - 1st Floor - Room RNM 031 | Cockroach sighted at base of toilet | Linda | C216649 | 6918 |
| 16.02.2017 | 11.00 | QEUH | Childrens hospital, nuclear medicine, 1st floor imaging room RNM031 toilet | Cockroach stuck in flush handle | Linden | C216649 | 6925 |
| 25/02/2017 | 9.00 | QEUH | Maternity room 9 | Recall for flies | Helpdesk | C216649 | 6939 |
| 26.02.2017 | 15.00 | QEUH | Ward 47 room 10 | Fruit Flies | Linden | C216649 | 6939 |

| 28.02.2017 | 13.20 | QEUH | Maternity ward 47 and 48 | Silverfish | Ward Sister | C216649 | 6940 |
|------------|--------|------|---|--------------------------|----------------------|---------|--------|
| 28.02.2017 | 15.00 | QEUH | Neurology Building on 1st floor, X-Ray Room, Room 6 | Insects | Lisa-Anne Kirkbride | C216649 | 6941 |
| 02.03.2017 | 16.00 | QEUH | Maternity Ward 47 level 2 | Crawling Insects | Linden | C216649 | 6942 |
| 04.03.2017 | 15:52 | QEUH | Neurology Building, duty room | cocktoachs | Lisa-Ann McKirkbride | C216649 | 6949 |
| 15/03/2017 | 15.54 | QEUH | PDRU ground floor, sluice room bins | Ants | Lisa-Ann | C216649 | 6973 |
| 27/03/2017 | 15.51 | QEUH | Level 11, regen kitchen | Insects | Adam Bright | C216649 | 7001 |
| 30.03.2017 | 15:41 | QEUH | Kid's Garden under the helipad | Pigeon fouling | William Madden | | V01278 |
| 03.04.2017 | 15:30 | QEUH | Neurological Ward 65 Room 3 | Silverfish | Anne Osborne | C216649 | 7019 |
| 04/04/2017 | 14.48 | QEUH | Level 3 kids play area | fouling | Tracey Peterson | C216649 | 7028 |
| 11/04/2017 | 10.41 | QEUH | Neuro MRI offices, back of reception | Silverfish | Elaine | C216649 | 7033 |
| 12.04.2017 | 14.06 | QEUH | Labour ward room 12 | Dead Pigeon | Caroline | C216649 | 7038 |
| 18.04.17 | 12.15. | QEUH | Core G, floors 10 and 11 inside | Trapped pigeon | Kelly | C216649 | 7040 |
| 20/04/2017 | 14.00 | QEUH | Ward 67 Neurology room 10 | Silverfish | Linden | C216649 | 7055 |
| 25.04.2017 | 13:15 | QEUH | PDRU Room 5 | Ants | Kelly Gibbs | C216649 | 7070 |
| 27.04.2017 | 16:16 | QEUH | Labarotory Medical Building Level 3 Pathyology room number L3/A/024 | Biting insects | Mark Wilson | C216649 | 7073 |
| 02.05.2017 | 00:00 | QEUH | Fouling to be removed from Helipad | Pigeon fouling | Linden | C216649 | 7078 |
| 02.05.17 | 14.42 | QEUH | Room L3/B/02, lab building level 3 pathology | Insects | Lisa Anne | C216649 | 7084 |
| 16/05/2017 | 16.27 | QEUH | Ward 48 room 5 | Flies | Julie | C216649 | 7112 |
| 29.05.2017 | 10.00 | QEUH | Central Medical Block, ground floor | Cockroaches | Christime | C216649 | 7138 |
| 31.05.2017 | 11.36 | QEUH | Maternity, labour suites and theatre | Flies | Linden | C216649 | 7147 |
| 02.06.17 | 14.33 | QEUH | Office block, store room | Mice | Christine Seabelt | C216649 | 7155 |
| 05.06.17 | 9.01 | QEUH | 1st floor Maternity Admin | Pigeon fouling in toilet | Linda | C216649 | 7156 |
| 05.06.2017 | 15.30 | QEUH | West Marc Building, Bio Engineering corridor | Ants | Christine | C216649 | 7161 |
| 12.06.17 | 12.30 | QEUH | West Marc Building, location not provided | Ants | Kristeen | C216649 | 7174 |
| 21.06.17 | 14.55 | QEUH | Neuro institute theatre 3 | Silverfish | Sarah | C216649 | 7216 |
| 26.06.2017 | 9.31 | QEUH | Neurology - 3rd Floor - Room 3/40 | Falling insects | Christine McFarlane | C216649 | 7232 |
| 11/07/2017 | 12.00 | QEUH | PDRU room 2 | Ants | Julie | C216649 | 7254 |
| 11/07/2017 | 15.00 | QEUH | Neuro building, ground floor waiting area | Dead pigeon | Lisa Anne | C216649 | 7255 |

| 4.4/07/0047 | 0.05 | | Immediate assessment unit Aaw 168 gnd floor | Beetles coming from | | | |
|-------------|------------------------------|------|--|----------------------------------|------------------|---------|------|
| 14/07/2017 | 9.25 | QEUH | Adult Hospital, secretary's office | light fittings | Anne Vonn | C216649 | 7266 |
| 14/07/2017 | 9.27 | QEUH | PRDU | Ants | Linden | C216649 | 7267 |
| 17/07/2017 | 16.30 | QEUH | Children's play area | Fungus/mushrooms | Natalie Sneigh | C216649 | 7274 |
| 20/07/2017 | recall from 14/07 - DH | QEUH | PRDU, room 2 | Ants | Kelly | C216649 | 7267 |
| 25/07/2047 | 9.50 | QEUH | PDRU room 2 | Ants | Julie | C216649 | 7207 |
| 25/07/2017 | 9.50 | QEUN | Roof at maternity between outpatients and | Ants | Julie | C210049 | 7293 |
| 25/07/2017 | 9.50 | QEUH | main entrance | Pigeon fouling | Paul Allen | C216649 | 7294 |
| 25.07.2017 | 10.10 | QEUH | Link Bridge between neurology and neuroscience | Pigeons trapped in netting. | Colin | C216649 | 7297 |
| 28.07.2017 | 10.53 | QEUH | Children's Hospital - Critical Decisions Unit | Biting Insects - Box Recovery | Mary | C216649 | 7307 |
| 08/08/2017 | 15.41 | QEUH | Adult entrance at A&E | Dead pigeon | Linden | C216649 | 7333 |
| 10.08.2017 | 8.30 | QEUH | Neuro Building - Out Patients - | Trapped Pigeon | Sarah | C216649 | 7336 |
| 10.08.2017 | 8.30 | QEUH | Neurology link corridor/bridge | Pigeon fouling | Linda Campbell | C216649 | 7337 |
| 17/08/2017 | 12.39 | QEUH | Adult hospital, immediate assessment unit, gnf floor waiting room | Beetles | Christine | C216649 | 7356 |
| 17.08.2017 | 15:58 | QEUH | The Institute - Recovery Area - Female Changing | Cockroaches | Christine | C216649 | 7359 |
| 25.08.2017 | 10.59 | QEUH | Out Patients - Grouond Floor - Room 3/4/6 | Beetles | Kelly | C216649 | 7378 |
| 28.08.2017 | 9.00 | QEUH | Ward 1 D in vent | Birds trapped | Tricia | C216649 | 7382 |
| 29/08/2017 | 11.42 | QEUH | Office block, print room off 218 and kitchen area | Cockroaches | Kirsteen Seabelt | C216649 | 7386 |
| 30/08/2017 | 14.00 | QEUH | Sanctury roof, Children's Hospital courtyard | Trapped bird | Kelly | C216649 | 7391 |
| 01.09.2017 | 9.23 | QEUH | Neuro Outpatients Department | Dead pigeons and fouling clean | Pat Curry | C216649 | 7393 |
| 07/09/2017 | 11.50 | QEUH | Ward 5C room 58 | Flying ants | Ward Sister | C216649 | 7409 |
| 07/09/2017 | | QEUH | Ambulance Entrance back of Neuro Building | Pigeons | Sheena | C216649 | 7410 |
| 08.09.2017 | 9.05 | QEUH | Laboratory Medicine - Room 9 Laboratory Medicine - Ladies/gents/disabled loo at Room 9 | Insects | Sheena Leigton | C216649 | 7412 |
| 11.09.2017 | 10.50 | QEUH | Ward 48 - Room 10- Shower | Silverfish | Kelly | C216649 | 7414 |

| 14.09.2017 | 9.01 | QEUH | Spinal Unit - Phillips Hill | Nest of spiders | Helen | | C216649 | 7425 |
|-------------|-------|------|---|---|---|---|---------|------|
| 15.09.2017 | 15.53 | QEUH | Special Care Baby unit ay maternity double door at room 1 on level 2 | Wasps | Ward Sister | | C216649 | 7429 |
| 18.09.2017 | 9.05 | QEUH | Central Medical Block the Vision Store Room | Crawling Insects | Christine | | C216649 | 7431 |
| 18.09.20017 | 11.46 | QEUH | Ward 48 - Room 10 | Silverfish | Ward Sister | | C216649 | 7433 |
| 19.09.2017 | 7.35 | QEUH | NSC Car park at New Children's Hospital | Dead rat | Anne Farrow | | C216649 | 7434 |
| 26.09.2017 | 11.42 | QEUH | Waste disposal area room LB/045 | Cockroach | Linden | | C216649 | 7448 |
| 27.09.2017 | 11.00 | QUEH | Office Block - Ground Floor | Cockroaches | Christine Seabelt | | C216649 | 7448 |
| 29.09.2017 | | QEUH | Admin Corridor on the 3rd floor | Insects | Eva | | C216649 | 7459 |
| 02.10.2017 | 11.50 | QEUH | Bridge between Out Patients and Neuro Surgery | Pigeon Fouling Dead Pigeon | Pat Curry | | C216649 | 7461 |
| 03.10.2017 | | QEUH | Corridor 5B | Cockroaches | Linden | (| C216649 | 7465 |
| 04.10.2017 | | QEUH | Nuro Science level 3 room L3 /39 | Flies | Linden | | C216649 | 7469 |
| 13.10.2017 | 12.05 | QEUH | Neurology Building - Ward 67 - First Floor - Ladies Loo | Live Rat, locked in loo | Margaret | | C216649 | 7491 |
| 17.10.17 | 9.01 | QEUH | Rear of Central Medical block, room 12 | Wasps | Linden Mcghee | | C216649 | 7496 |
| 17.10.2017 | 14.10 | QEUH | Ward 6C - electrical cupboard | Mice | Kelly Gibb | | C216649 | 7497 |
| 19.10.2017 | 8.10 | QEUH | Children's Hospital - Theatres | Fruit flies | Please attend help desk and ask for John Herron | | C216649 | 7501 |
| 19.10.17 | 14.08 | QUEH | Neuro outpatients | Netting, pigeon caught between net and wire | Heather Stirling | | C216649 | 7501 |
| 30/10/2017 | 10.00 | QEUH | Maternity Level 2, Ward 47/48 corridor | Silverfish | Lynne | (| C216649 | 7519 |
| 09.11.2017 | 10.20 | QEUH | Lab Block - Pathology - Level 3 - L3/8/024 | Small black flies | Mark | | C216649 | 7538 |
| 10.11.2017 | | QEUH | Ambulance Bay | Bird Fouling - SURVEY FOR JOB | Linden Mcghee | | C216649 | 7540 |
| 20.11.2017 | | QEUH | Lab Building drop off point | Dead rat | Mary | | C216649 | 7550 |
| 20.11.2017 | 12.05 | QEUH | Nuro male changing | silverfish | Ward Sister | | C216649 | 7559 |
| 06.12.2017 | 13.50 | QEUH | Ground Floor - Waiting Area A | Dead Bird | Maria | | C216649 | 7568 |
| 12.12.2017 | 12.15 | QEUH | Office Block - 1st Floor - Zone 3 | Flies | Lisa | | C216649 | 7574 |
| 15.12.2017 | 12.20 | QEUH | Neurology - Ward 68 | Silverfish | Lisa | | C216649 | 7577 |
| 18.12.2017 | 11.13 | QEUH | Childrens Hospital - Xray Department - Ground Floor - Internal Garden | Dead Pigeon | Lisa | | C216649 | 7580 |
| 19/12/2017 | 12.00 | QEUH | Neurology ward 63 | Silverfish | Lisa Anne | | C216649 | 7582 |

| 20.12.2017 | 10.47 | QEUH | Neurology - Roosing at East end of building, opposite Ice Building | Pigeons | Lisa Ann | C216649 | 7583 |
|------------|-------|-------------------------|--|-----------------------|--------------------------------------|---------|------|
| 28.12.2017 | 10.15 | QEUH | The pathway out-side the Ronald McDonald House | Dead Fox | Janet | C216649 | 7587 |
| 04.01.2018 | | QEUH | Ward 65 side room 2 | Silverfish | Stass Nurse McKenzie | C216649 | 7591 |
| 10.01.2018 | 13.47 | QEUH | Admin building level 1 zone 3 | Fruit flies | Charles McNabb | C216649 | 7604 |
| 15/01/2018 | 10.12 | QEUH | Lab medicine, delivery area, 2nd door on left at liquid nitrogen store | Bird fouling and nest | Lisa Anne | C216649 | 7609 |
| 15/01/2018 | | QEUH | Plant room 1st floor dry riser CA1/038 | Removal of black bags | Angela on behalf of David Brattey | C216649 | 7610 |
| 15/01/2018 | | QEUH | Maternity Building record office | Silverfish | Ward Sister | C216649 | 7610 |
| 25.01.2018 | | QEUH | Neuro Building out patient enterance | Fouling | Alice | C216649 | 7619 |
| 12/02/2018 | 11.12 | QEUH | Office block level 1 zone 3 | Fruit flies | Boonan | C216649 | 7639 |
| 14.02.18 | 8.57 | QEUH | Ward 65 Room 3 | Silverfish | Jane | C216649 | 7643 |
| 19.02.2018 | 10.12 | QEUH | Lab Block Serviceyard | Pigeons flying about | Jane Edmunson | C216649 | 7650 |
| 06.03.2018 | 8.00 | QEUH | Ward 47 Maternity kitchen | Silverfish | Ward Sister | C216649 | 7662 |
| 06.03.2018 | 12.45 | QEUH | Between Radiology and Pediatric wards (external) | Dead Bird | | C216649 | 7663 |
| 08.03.2018 | 9.00 | QEUH | Maternity, ground floor, theartre | Ants | Mary Taylor | C216649 | 7666 |
| 13.03.2018 | 11.38 | New Southern General | PDRU Building - Room 5 | Ants | Lisa | C216649 | 7678 |
| 19.03.2018 | 11.14 | QEUH | 12th Floor - Plant Room | Pigeons | Bob | C216649 | 7689 |
| 21.03.18 | 12.48 | QEUH | Maternity ward 47 and 48 | Silverfish | Anne | C216649 | 7695 |
| 29.03.2018 | 10.05 | QUEH | Under Helipad | Dead Pigeon | Linden Mcghee | C216649 | 7712 |
| 29.03.18 | 11.07 | QEUH | Ward 4B Room 94 | Insects | Ward Sister | C216649 | 7716 |
| 06.04.18 | 13.29 | QEUH | Ward 47 Nurses' Station and kitchen | Silverfish | Ward Sister | C216649 | 7734 |
| 09.04.2018 | 11.35 | QUEH | Ward 64 Room 2 | Silverfish | Marie | C216649 | 7736 |
| 10.04.2018 | 8.25 | QEUH | Maternity Ward | Ants | Alice | C216649 | 7740 |
| 10.04.2018 | 14.00 | QEUH | Neuro Surgical Block Ward 64 | Silverfish | Linden | C216649 | 7744 |
| 11/04/2018 | 10.13 | QEUH | Ward 64 Side Room 2 | Silverfish | Jane | C216649 | 7746 |
| 12.04.2018 | 10.50 | QEUH | New Southern General - Neurology Building - Level 3 Room L40 | Insects | Lisa-Anne | C216649 | 7750 |
| 12.04.18 | 11.16 | QEUH | Adults Emergency Unit | Fleas | Linden | C216649 | 7751 |
| 18.04.18 | 13.13 | QEUH | ATU room 80 | Flies | Staff nurse | C216649 | 7775 |
| 19.04.2018 | 9.54 | QEUH | Ward 67 Room 1 | Silverfish | Linda | C216649 | 7779 |

| 19.04.2018 | 10.08 | QEUH | Ward 47 baby nursery | Silverfish | Lesley | C216649 | 7779 |
|------------|-------|------|--|------------------------|------------------|---------|------|
| 25.04.18 | | QEUH | ARU 4 and 5 | Flyng ants and flies | Lesley | C216649 | 7800 |
| 27.04.2018 | | QEUH | Xray Seminar Room | Mouse droppings | Linden | C216649 | 7807 |
| 02.05.2018 | 8.35 | QEUH | Neuro-xray | Mice | Debbie | C216649 | 7815 |
| 03.05.2018 | 12.59 | QUEH | Pathology - 3rd floor- Lab Building - Admin Office - Room LBA024 | Insects | Jane Edmunson | C216649 | 7818 |
| 09.05.2018 | 14.55 | QEUH | Between general building and hospital | Dead pigeon | Laura | C216649 | 7828 |
| 10.05.2018 | 14.41 | QEUH | Main Hospital, level 5 ward 5B office corridor | Pigeon | Lisa | C216649 | 7829 |
| 18/05/2018 | 14.12 | QEUH | Ward 65 Room 1 shower room | Silverfish | Maureen | C216649 | 7851 |
| 23.05.2018 | 9.26 | QEUH | Nuerology - 2nd floor - therapy + kitchen | Silverfish | Lesley | C216649 | 7857 |
| 23.05.2018 | 11.40 | QEUH | Ward 63 - Room 5 | Silverfish | Jordan | C216649 | 7857 |
| 24.05.2018 | 11.49 | QEUH | Neurology Stairwell | 2 pigeons flying about | Stacie | C216649 | 7864 |
| 28/05/2018 | | QEUH | Front of office block | Dead gull | Alan | C216649 | 7869 |
| 30.05.2018 | 8.36 | QEUH | A+E adult hospital ("check neurology canopy to supress flies"?) | Flies | Jane | C216649 | 7874 |
| 30.05.2018 | | QEUH | Court yard under helipad between adult and children hospital | Dead pigeon | Lisa | C216649 | 7874 |
| 30.05.2018 | 11.06 | QEUH | Neuro Science reception area | Flies | John Heron | C216649 | 7874 |
| 30.05.2018 | 11.29 | QEUH | Parents Room - Neonatal - Level 1 | Silverfish | Lisa-anne | C216649 | 7874 |
| 31.05.2018 | 14.55 | QEUH | Childrens Ward - 1E | Flies | Alice | C216649 | 7888 |
| 04/06/2018 | 9.00 | QEUH | Central med block gnd level office | Dead Bird | Christine | C216649 | 7891 |
| 07.06.2018 | | QEUH | Neuro Entrance | Flies | Linden | C216649 | 7894 |
| 11.06.2018 | 12.05 | QEUH | Ward 65 room 1 | Silverfish | Lesley McNeill – | C216649 | 7897 |
| 13.06.18 | 8.49 | QEUH | maternity building coffee shop | Ants | Facilities | C216649 | 7905 |
| 14.06.2018 | 8.29 | QEUH | Plant Room 31 - main hospital | Pigeon | Mel | C216649 | 7909 |
| 19.06.2018 | 15.30 | QEUH | Courtyard at Children's Hospital, behind Clinic 12 | Dead pigeon | Navid | C216649 | 7915 |
| 19.06.2018 | 9.05 | QEUH | Plant Room 31 | Dying pigeon | Jane Edmunson | C216649 | 7915 |
| 19.06.2018 | 9.05 | QEUH | Ward 5C - Room 75 | Flies | Jane Edmunson | C216649 | 7915 |
| 19.06.2018 | 14.57 | QEUH | Childrens Xray department, court yard | Pigeon | David | C216649 | 7925 |
| 25.06.2018 | 8.10 | QEUH | Neuro OTD - Ground Floor Area 3 | Dead pigeon | Alice | C216649 | 7933 |
| 25/06/2018 | 9.40 | QEUH | Maternity MRVS | Ants | Joyce | C216649 | 7933 |
| 28.06.18 | 10.27 | QEUH | Childrens Hospital X ray waiting room | Dead pigeon | | C216649 | 7947 |

| | | Τ | 6th floor Neurosurgical outside consultant's | 1 | T | I | | |
|-------------|-------|------|---|---|----------------|---|---------|------|
| 28/06/2018 | 15.34 | QEUH | office | 6 dead pigeons | Facilities | | C216649 | 7947 |
| 02.07.2018 | 11.17 | QEUH | Roof garden at Children's Hospital, at hut | Dead pigeon | Reception | | C216649 | 7953 |
| 02.07.20189 | 10.25 | QEUH | Labour Suite - Night entrance | Dead pigeon | Debbie | | C216649 | 7953 |
| 02.07.2018 | 14.24 | QEUH | Level 2 - Anestetic are - next to bute lift | Dead pigeon | Paul | | C216649 | 7953 |
| 02.07.2018 | 15.11 | QEUH | INS Loading bay | Dead pigeon | Lesley | | C216649 | 7953 |
| 03.07.2018 | 13.45 | QEUH | Lab - Room L3A024 | Biting insects | | | C216649 | 7968 |
| 03.07.2018 | 14.35 | QEUH | 12 Floor, Room 4 | Pigeons + fouling | Bob | | C216649 | 7968 |
| 03.07.2018 | 14.41 | QEUH | Ground floor, Room 5 PDRU | Birds | | | C216649 | 7970 |
| 04.07.2018 | 9.00 | QEUH | Children's Hospital, ground floor, there is a door at the CDU which leads to a garden | Fouling, dead pigeon | Janice | | C216649 | 7970 |
| 04/07/2018 | 16.08 | QEUH | MRI dept courtyard | Dead pigeon | Lesley McNeill | | C216649 | 7970 |
| 09.07.2018 | 14.30 | QEUH | Childrens Ward-3A roof | Dead Pigeon | McNeil | | C216649 | 7978 |
| 09.07.2018 | 8.50 | QEUH | CDU + Sanctuary - Kids | Dead Pigeon | Lesley | | C216649 | 7978 |
| 09.07.2018 | 10.16 | QEUH | Neurology Building - Under Bridge | Bird Fouling | Lesley | | C216649 | 7978 |
| 13.07.18 | 9.50 | QEUH | Lab - Room L3A024 | Biting insects | | | C216649 | 7968 |
| 13.07.18 | 9.50 | QEUH | 3rd floor lab medicine (area unspecified) | Spiders - contact Mark Wilsin for further details | Mark Wilson | | C216649 | 8001 |
| 13.07.18 | 11.10 | QEUH | CCU tearoom garden adult hospital | Dead bird | Lesley | | C216649 | 8002 |
| 16.07.2018 | 11.06 | QUEH | Downstairs - male changing room - at maternity near theatre | Ants | Gerry | | C216649 | 8006 |
| 16.07.18 | 16.23 | QEUH | Roof garden at 3b Children's Hospital | Dead pigeon | Maria | | C216649 | 8007 |
| 23.07.2018 | 9.30 | QEUH | Ward 65 Room 5 - toilet | Silverfish | Alice | | C216649 | 8021 |
| 25.07.2018 | 8.35 | QUEH | Maternity Building - Theatre - male changing room | Ants | Alice | | C216649 | 8029 |
| 26/07/2018 | 9.23 | QEUH | Neurology building entrance | Bird Fouling | Linden | | C216649 | 8032 |
| 26.07.2018 | 13.58 | QEUH | Basement Core C - in bin | Flies | Margaret | | C216649 | 8032 |
| 31.07.2018 | 12.10 | QEUH | Ground Floor Xray | Dead pigeons | Lisa | | C216649 | 8045 |
| 02.08.2018 | 9.07 | QEUH | Side entrance to kids building | dead pigeon | Jane Edmunson | | C216649 | 8052 |
| 16.08.2018 | 9.25 | QEUH | lab building - service yard (remove nests and inspect) | 2 nests + inspect | Jane Edmunson | | C216649 | 8089 |
| 16.08.2018 | 11.36 | QEUH | Chldrens hospital xray department, ground level | dead bird | Alice | | C216649 | 8089 |
| 20.08.2018 | 9.00 | QEUH | garden between ARU1 and IAU | dead pigeon | alice | | C216649 | 8094 |

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| 23/08/2018 | 15.37 | QEUH | Enclosed garden at X-ray, Children's Hospital | dead pigeons | helpdesk | C216649 | 8112 |
| 28.08.2018 | 10.25 | QEUH | Basement, Tank Room | Cockroaches | Mel | C216649 | 8119 |
| 06.09.18 | 10.56 | QEUH | neurology buildinbg, 3rd floor, dining room | Fruit fly | Maurenn Hunt | C216649 | 8143 |
| 06.09.18 | 15.00 | QEUH | breakout area. 3rd floor, lab medicine | Fruit fly | linden | C216649 | 8143 |
| 10.09.2018 | 8.46 | QEUH | Ward 64 | Flies | Jane Edmunson | C216649 | 8147 |
| 10.09.2018 | 9.10 | QEUH | Childrens ward - Clinic 12 | Pigeon - cant fly | Alice | C216649 | 8148 |
| 01.10.2018 | 11.00 | QEUH | Neurology Building - Link Bridge | Pigeon Fouling clean | Jane | C216649 | 8152 |
| 01.10.2018 | 9.15 | QEUH | Service Yard | Fouling and pigeons | Jimm McGhee | C216649 | 8152 |
| 01.10.2018 | 9.40 | QEUH | Childrens Hospital - Ward 12 | Fouling and pigeons | Dorothy | C216649 | 8152 |
| 01.10.2018 | | QEUH | Ward 65 room 1 | Silver fish | Linden | C216649 | 8181 |
| 01.10.2018 | | QEUH | Ward 67 room 6 | Silverfish | Linden | C216649 | 8181 |
| 02.10.2018 | | QEUH | Ward 65 - room 1 | Silverfish | Maureen | C216649 | 8184 |
| 02.10.18 | 11.00 | QEUH | ground floor playpark at childrens hospital | Dead pigeon | Reception | C216649 | 8184 |
| 08.10.2018 | 9.30 | QEUH | Maternity - Ward 47 | Fruit fly | Anne | C216649 | 8194 |
| 16/10/2018 | 11.44 | QEUH | Children's Hospital, Clinic 12 | Flies | Linden | C216649 | 8203 |
| 24.10.2018 | | QEUH | Ward 65 Room 5 | Silverfish | Linden | C216649 | 8211 |
| 01.11.2018 | | QEUH | Neurology - 2nd floor - therapy office | Silverfish | Alice | C216649 | 8219 |
| 05/11/2018 | 12.28 | QEUH | New netting at Coronary Care | Birds trapped | Gavin | C216649 | 8222 |
| 21/11/2018 | 10.39 | QEUH | Ward 64 | Silverfish | Linden | C216649 | 8242 |
| 29.11.2018 | 12.50 | QEUH | Estates @ Lab Building | Fouling Clean | Frank | C216649 | 8257 |
| 04.12.18 | 12.00 | QEUH | Neuro block Ward 67 Room 2 bathroom | Silverfish | Helpdesk | C216649 | 8262 |
| 14/12/2018 | 11.15 | QEUH | Children's Dept, CDU garden | Dead bird | Lisa Anne | C216649 | 8274 |
| 24/12/2018 | 13.00 | QEUH | Acute Receiving Unit, ERU 5 | Rogers ants coming out of the drains | Gavin | C216649 | 8284 |
| 31/12/2018 | 11.12 | QEUH | Neurology Building Groud floor reception | Bird above ceiling | Harry McEwean | C216649 | 8285 |
| 07.01.2019 | 8.40 | QEUH | Ward 5c Room 63 | Flies | Facilities | C216649 | 8286 |
| 05.01.2019 | 13.52 | QEUH | Neurology Block | Dead pigeon | Diane | C216649 | 8290 |
| 09.01.2019 | 9.55 | QEUH | Neurology, Eden Hall Spinal, Ward 67 | Silverfish | Linden | C216649 | 8294 |
| 10.01.2019 | 14.23 | QEUH | Neuro Building Ground Floor reception | Dead Pigeon | Eileen | C216649 | 8296 |
| 10.01.19 | 15.47 | QEUH | Maternity Building entrance | Dead pigeon | Facilities | C216649 | 8296 |
| 14.01.2019 | 8.35 | QEUH | Ward 5C Room 58 | Flies | Alice | C216649 | 8298 |

| 14.01.18 | 12.44 | QEUH | Ward 60/61 | Beetles | | C216649 | 8299 |
|------------|-------|------|---|---------------------|-------------------|---------|------|
| 14.01.2019 | 16.00 | QEUH | HDU 3 1st floor | Dead pigeon | Collette Watt | C216649 | 8302 |
| 23.01.2019 | | QEUH | Lift Cores in Main Atrium Adult Hospital | Dead pigeon | Mark or Bob | C216649 | 8313 |
| 24.01.2019 | | qeuh | Eden Hall, Spinal Unit, kitchen and bedspace 9 | Silverfish | Adrianna | C216649 | 8315 |
| 30.01.2019 | | QEUH | Eden Hall | Silverfish | Linden | C216649 | 8325 |
| 04/02/2019 | 1.00 | QEUH | Ward 65 bathroom | Silverfish | Jane | C216649 | 8329 |
| 05/02/2019 | 12.32 | QEUH | Ward 51 - 57 Upper Carillion Building | Silverfish | Jane | C216649 | 8329 |
| 13/02/2019 | 10.06 | QEUH | Ward 4B outside on grass roof | Dead pigeon | Lisa-Anne | C216649 | 8342 |
| 13.02.19 | 15.00 | QEUH | 1st floor corridor, Critical Care, at partition windows on roof top | Dead pigeon | Lisa Anne | C216649 | 8345 |
| 14/02/2019 | 14.20 | QEUH | Play area at Level 3 | Dead pigeon | Helpdesk | C216649 | 8350 |
| 14/02/2019 | 15.07 | QEUH | Institute at MRI, contractor area | Dead pigeon | Moira | C216649 | 8351 |
| 15.02.2019 | 8.30 | QEUH | CDU - Kids area | Live pigeons | Facilities | C216649 | 8351 |
| 15.02.2019 | 10.45 | QEUH | Maternity Recovery Area | Dead pigeon | Jim | C216649 | 8351 |
| 15.02.19 | 11.14 | QEUH | Ward 4B Room 90 | Dead pigeon | Helpdesk | C216649 | 8351 |
| 15.02.19 | 11.14 | QEUH | Neurology Building, cream building main entrance | Dead pigeon x2 | Helpdesk | C216649 | 8351 |
| 15.02.19 | 11.14 | QEUH | Adult Hospital, Immediate Assessment Unit ground floor, at glass door | Dead pigeon | Christine Mckenna | C216649 | 8351 |
| 18.02.2019 | 8.00 | QEUH | Courtyard 7 which is accessible through Acute Assessment waiting area on the ground floor | Dead pigeon | Colin Purdon | C216649 | 8357 |
| 19/02/2019 | 14.43 | QEUH | Level 1 Zone 3 office block | Dead pigeon | Facilities | C216649 | 8357 |
| 19/02/2019 | 16.13 | QEUH | Office block various zones | Dead pigeon | Susan | C216649 | 8357 |
| 19.02.2019 | 14.54 | QEUH | Critical Courtyard 1st floor | Dead pigeon | Lisa Anne | C216649 | 8357 |
| 04.03.2019 | 13:30 | QEUH | Outside Receovery Level 2 | Trapped bird in net | Alice | C216649 | 8383 |
| 05.03.2019 | | QEUH | Level 2 Adult Theatre - looking out window | Trapped bird in net | Linden | C216649 | 8383 |
| 08.03.2019 | | QEUH | Ward 69 - Neurology - Room 2 | Silverfish | Facilities | C216649 | 8400 |
| 08.03.2019 | | QEUH | Netting at Neur Surgery 6th floor Balcony. Call Margaret 232 7512 | Birds trapped | Jane | C216649 | 8400 |
| 08.03.2019 | DH | QEUH | Main building ground floor - ARU 3 - enter through porters entrance | 5 trapped birds | | C216649 | 8400 |
| 11.03.19 | 10.02 | QEUH | Ward 64 Room 2 | Silverfish | Joyce | C216649 | 8404 |

| 11.03.19 | 10.02 | | | | | | |
|------------|-------|------|--|----------------|------------------------------------|---------|------|
| 11.03.19 | | QEUH | Neurology Building ground floor, rear entrance | Silverfish | Jennifer | C216649 | 8404 |
| 11.03.2019 | 14.26 | QEUH | Ward 64 Room 4 | Silverfish | Linden | C216649 | 8404 |
| 14.03.2019 | | QEUH | 3rd Floor Neurology Gents Toilet | Silverfish | Facilities | C216649 | 8421 |
| 14.03.19 | | QEUH | Maternity ground floor | Pigeon | Lisa Anne | C216649 | 8423 |
| 18.03.2019 | | QEUH | Maternity @ back @ Drivers Bay - CALL NUMBER FIRST | Dead Birds | Gary | C216649 | 8429 |
| 19.03.2019 | | QEUH | Car Park 2 3rd floor at back door over looking the CMB | Dead Pigeon | Eileen | C216649 | 8436 |
| 21.03.19 | | QEUH | Children's Hospital Ward 1E and 1B in ceiling void | Pigeons | Faciities | C216649 | 8447 |
| 21.03.19 | | QEUH | Maternity Gyno Theatre, female changing room | Pigeons | lan Boyd | C216649 | 8447 |
| 22.03.2019 | | QEUH | Level 1 Office Block | Biting insects | Susan Wilson | C216649 | 8453 |
| 25.03.2019 | | QEUH | Neurology out patients, ground floor of Neurology building | Pigeons | Jane | C216649 | 8455 |
| 04.04.2019 | | QEUH | main entrance of hospital | Pigeons | | C216649 | 8479 |
| 04/04/2019 | 14.50 | QEUH | Clinic 12 Children's Hospital semi circle garden | Pigeons | Aileen | C216649 | 8479 |
| 05.04.2019 | | QEUH | Ward 68 | Silverfish | Donna | C216649 | 8492 |
| 05.04.2019 | 08:45 | QEUH | Children's Hospital, Ward 1D Door CCW-121 entrance | Silverfish | Laura | C216649 | 8492 |
| 05.04.2019 | | QEUH | Outside ITU, Neuro Theatre | Silverfish | Alice | C216649 | 8492 |
| 09.04.2019 | 09:00 | QEUH | Between Childrens Hospital and Adult Hospital link bridge at Clinic 12 | Dead Pigeons | Chloe | C216649 | 8501 |
| 12.04.2019 | 10.00 | QEUH | Maternity Gynocology department | Dead bird | Linden | C216649 | 8518 |
| 12.04.2019 | 10.00 | QEUH | Acute receiving Ward 4 in the Main Hospital | Dead bird | Linden | C216649 | 8518 |
| 12.04.2019 | 16:10 | QEUH | Intensive Care - Bed 24 | Dead bird | Tonny | C216649 | 8518 |
| 18/04/2019 | 9.45 | QEUH | Ward 63 | Silverfish | Linden | C216649 | 8539 |
| 29/04/2019 | 15.13 | QEUH | Neuro Outpatients netting at rear | Magpie trapped | Linden | C216649 | 8563 |
| 29/04/2019 | 16.20 | QEUH | A&E Adult Hospital, garden, netting | Pigeon trapped | Mary | C216649 | 8564 |
| 30.04.2019 | 08:00 | QEUH | Maternity Building, Porters' room | Silverfish | | C216649 | 8565 |
| 30.04.19 | 9.02 | QEUH | Ward 67 Room 1 Neurology | Silverfish | Facilities | C216649 | 8565 |
| 01.05.2019 | 9.45 | QEUH | Ward 64 Room 2 | Silverfish | Message left on Emergency phone | C216649 | 8571 |
| 01.05.19 | 9.56 | QEUH | PDRU rooms 3 and 4 | Ants | Jill | C216649 | 8572 |

| 02.05.19 | 12.02 | QEUH | ARU garden net | Magpie trapped | Lesley | C216649 | 8577 |
|------------|-------|------|---|--------------------------|--|---------|------|
| 02.05.19 | 15.11 | QEUH | Adult A&E garden | Trapped Pigeons | Facilities | C216649 | 8578 |
| 02.05.19 | 15.11 | QEUH | ICU courtyard | Trapped Pigeons | Facilities | C216649 | 8578 |
| 13/05/2019 | 9.46 | QEUH | ICU2 Unit 4 staff room, netting outside | Pigeon trapped under net | Joyce | C216649 | 8597 |
| 13.05.19 | 10.36 | QEUH | Ward 67 Room 1 Neurology | pigeons | Lesley | C216649 | 8597 |
| 15.05.2019 | | QEUH | ICU - Netting | Pigeon trapped | Julie | C216649 | 8612 |
| 16/05/2019 | 9.18 | QEUH | Neurology MRI dept eater tank room | Pigeon trapped | Nicola | C216649 | 8612 |
| 16/05/2019 | 9.18 | QEUH | Neurology Zone 2 ground floor | Pigeon trapped | Lesley | C216649 | 8612 |
| 16.05.2019 | | QEUH | Carpark 1 on 6th floor | Pigeon trapped | Lesley | C216649 | 8612 |
| 16.05.2019 | | QEUH | Back of CMVB- Car Park | Pigeon trapped | Bernie | C216649 | 8612 |
| 20.05.2019 | 08:45 | QEUH | Nuero Building - 6th floor - room L604 - netting | 2 trapped pigeons | Cara | C216649 | 8622 |
| 21.05.2019 | 15:40 | QEUH | Maternity - netting between main block and admin block on first floor Go to ward 47 and ask them to page Sister Grimes on 17292 for directions as she advised you will need to be taken over | Dead pigeon | Eileen | C216649 | 8634 |
| 22.05.19 | 11.09 | QEUH | Maternity 1st floor accessed via 5th floor window | Dead bird | Linden | C216649 | 8636 |
| 27.05.2019 | 16:00 | QEUH | Institute of Neuroscience | Flies | George Mcquaid | C216649 | 8643 |
| 28.05.2019 | 8.58 | QEUH | Ward 63 | Flies | Lesley McNeil | C216649 | 8644 |
| 03.06.19 | 10.30 | QEUH | Tower elevation, West Tower, Level 4 at scaffold | Pigeons | Brad | C216649 | 8658 |
| 04.06.19 | 11.04 | QEUH | Neonatal 2nd floor link bridge, void space | Pigeons | Stuart McCradie | C216649 | 8658 |
| 06.06.2019 | 10:35 | QEUH | PDRU - Room 3 (4 bed bay) | Ants | Frances | C216649 | 8675 |
| 06.06.2019 | 12.15 | QEUH | Ward 63 | Flies | Jordan | C216649 | 8676 |
| 07.06.2019 | 08:50 | QEUH | Netting - Level 2 dialyosis centre, main corridor, at the quadrant | 6 pigeons | Jenny | C216649 | 8680 |
| 12.06.2019 | 12:10 | QEUH | Neonatal Ward | Pigeons | Lynne O'Brien | C216649 | 8687 |
| 12.06.2019 | 14.20 | QEUH | Serviceyard | Nest and fouling removal | Contact Billy McDonald and he will advise area | C216649 | 8687 |

| 40.00.0040 | 10:55 | | Level 2 Dialis Main Hospital Bute Side, looking | | | | |
|------------|-------|------|---|---|----------------------|---------|------|
| 12.06.2019 | | QEUH | out at the ground floor courtyard (M+S netting) | pigeons trapped | | C216649 | 8687 |
| 13.06.19 | 16.22 | QEUH | Birds trapped level 1 courtyard | Pigeons | | C216649 | 8700 |
| 14.06.19 | 10.23 | QEUH | 3rd floor health records room A3HR008 | Pigeons trapped | Helen Feely | C216649 | 8705 |
| 17.06.2019 | 8.20 | QEUH | OPD Ground Floor | Pigeons | Charlie | C216649 | 8707 |
| 17.06.2019 | 14:50 | QEUH | Neurosurgical Building Ground Floor Day Surgery | Silverfish | Cathleen | C216649 | 8710 |
| 21.06.19 | 14.37 | QEUH | CMB kitchen | Silverfish | Shirley | C216649 | 8716 |
| 28/06/2019 | 15:30 | QEUH | Neurology Department - new main entrance (vending area) | Pigeon | David | C216649 | 8730 |
| 03.07.2019 | | QEUH | Eden hall ward spinal unit kitchen | Silverfish | Linden | C216649 | 8734 |
| 03.07.2019 | | QEUH | CMB Building Ground Floor | Silverfish | Pauline | C216649 | 9734 |
| 03.07.2019 | | QEUH | Neuro Building Ambulance Doors | Pigeon stuck in cage | Nicola | C216649 | 8740 |
| 08.07.2019 | | QEUH | Adult Theatre - Theatres 6+9 | Flies | Lesley | C216649 | 8755 |
| 08.07.2019 | | QEUH | CMB Building Ground Floor | Cockroaches - still has | Pauline | C216649 | 8758 |
| 09.07.2019 | 15:15 | QEUH | Outpatients department - 1st floor (AREA G) | Insects | Facilities Help Desk | C216649 | 8763 |
| 11/07/2019 | 11.50 | QEUH | Adult Theatre Level 2 Disposal | Flies | Staff nurse | C216649 | 8768 |
| 12.07.2019 | 12:50 | QEUH | Link corridor | Young bird (neck broken) plus other birds | Elizabeth Cahoon | C216649 | 8771 |
| 15.07.2019 | 13:14 | QEUH | Phillips Hill Ward - Spinal Injuries - ground floor | Fly infestation | Sister Duffy | C216649 | 8774 |
| 16.07.19 | 14:28 | QEUH | Podiatry Department, ground floor | Wasp's nest | Lynn O'Brien | C216649 | 8783 |
| 17.07.2019 | | QEUH | Podiatry dept, clinic area, waiting area and DSR | Cockroaches | Lynne | C216649 | 8787 |
| 17.07.2019 | | QEUH | Phillipshill Ward Spinal Injury Room 4 | Ants | Lynn | C216649 | 8787 |
| 18/07/2019 | 13.16 | QEUH | Corridor between Maternity and Children's Hospital, room where they prep prem baby feed | Trapped Pigeons | Mary | C216649 | 8797 |
| 18/17/19 | 14.30 | QEUH | Link corridor between Adult and Children's Hospitals | Trapped Pigeons | Mary | C216649 | 8797 |
| 23/07/2019 | 8.50 | QEUH | Phillipshill Ward Room 4 | Ants | Robert Brown | C216649 | 8807 |

| 23/07/2019 | 14.27 | QEUH | Critical Care Unit Main Building, CCW/233 | Ants | lan Thomson | C216649 | 8807 |
|------------|-------|------|--|-------------------------|-----------------|---------|--------|
| 24.07.2019 | | QEUH | Special Feed Unit Link @ link bridge on prep area for baby bottles | Ants | Glynn | C216649 | 8807 |
| 31.07.2019 | | QEUH | Neonatal Maternity Building Level 1 | Flies | Annemarie | C216649 | 8807 |
| 31.07.2019 | 10.40 | QEUH | Admin Building level 2 zone 2 | Biting insects | Christine | C216649 | 8807 |
| 31/07/2019 | 13:10 | QEUH | Maternity - night entrance | Pigeons | Bernie | C216649 | 8847 |
| 05.08.2019 | 10.00 | QEUH | Phillipshill Spinal Unit room 3 | Silverfish | Helpdesk | C216649 | 8858 |
| 05/08/2019 | 9.30 | QEUH | Ground floor lab medicine, in labs | Silverfish | Recpetion | C216649 | 8858 |
| 06.08.2019 | 08:40 | QEUH | Neuro Building - Ward 62 Room 11 2nd floor | Silverfish | Eileen | C216649 | 8858 |
| 06.08.2019 | 09:05 | QEUH | Neuro - Female Change - Ground Floor | Silverfish | Lesley | C216649 | 8858 |
| 08/08/2019 | 14.13 | QEUH | Ward 1A and staff room at Children's Hospital | Flies | Susan | C216649 | 8882 |
| 12/08/2019 | 12.00 | QEUH | Children's Hospital Clinic 7 Room 40 | Wasp's nest | Alice | C216649 | 8887 |
| 13.08.2019 | 09:55 | QEUH | Maternity Building - Ward 50 | Wasp's nest | Linden | C216649 | 8887 |
| 20.08.19 | 10.48 | QEUH | Ward 1E Children's Hospital, kitchen and ward area | Wasps | Lynn | C216649 | 8914 |
| 20.08.19 | 13.36 | QEUH | Neurology 3rd floor | Wasps | Chrstine | C216649 | 8914 |
| 21.08.219 | 08:00 | QEUH | Lab Building - Service Yard | Silverfish | Alice | C216649 | 8922 |
| 21.08.2019 | 12.58 | QEUH | Neuro Outpatients | Silverfish | Elaine Kennedy | C216649 | 8922 |
| 23.08.2019 | 11:03 | QEUH | Childrens Hospital Wing E | Flies | Alice | C216649 | 8932 |
| 28.08.2019 | 08:15 | QEUH | Ward 67 | Wasps | Alice | C216649 | 8942 |
| 28.08.2019 | 09:15 | QEUH | Lab Building - ground and 3rd floor | beetles | Steve ` | C216649 | 8945 |
| 28.08.19 | 9.32 | QEUH | ward 4b room 85 | bird trapped in netting | Alice | C216649 | 8946 |
| 02.09.2019 | 09:40 | QEUH | Eden Hall Day Room Spinal Unit | Mice | Lesley | C216649 | 8951 |
| 04.09.2019 | 14:55 | QEUH | Cages and bags in courtyard we have just netted | Trapping | Bernie | C216649 | 8965 |
| 06.09.19 | 16.00 | QEUH | Philipshill Ward DSR room, L050 | Mice | Lawrie Duffy | C216649 | 8976 |
| 09/09/2019 | 15.44 | QEUH | Children's Ward 3C | Biting insects | Paul Moore | C216649 | 8980 |
| 12.09.2019 | 09:00 | QEUH | Plantroom 41 A | Installation of netting | | | V07530 |
| 13.09.19 | 15.58 | QEUH | Ward 3A Children's Hospital Room 15 | Insects | morag plant | C216649 | 8989 |
| 17/09/2019 | 12.10 | QEUH | 3rd floor Adult Hospital, male changing areas | Flies | Stuart Paterson | C216649 | 8991 |

| 17/09/2019 | 12.10 | QEUH | Ground floor office block, Zone 3 | Midges | Christine | C216649 | 8992 |
|------------|-------|------|---|--------------------------------|------------------------|-------------|--------|
| 24.09.2019 | 10:00 | QEUH | Lower Neuro kitchen | Wasps getting in | Maureen | C216649 | 9003 |
| 07.10.2019 | | QEUH | Children's Hospital Ward 1 E | Flies | Lynne | C216649 | 9015 |
| 10.10.2019 | | QEUH | Children's Hospital Ward 1 E | Flies | Lynne | C216649 | 9023 |
| 28.10.19 | 14.18 | QEUH | ARU6 room 97 | Beetles underneath shower tray | Helpdesk | C216649 | 9043 |
| 13.11.2019 | 10:20 | QEUH | Admin office block- Level 1 Zone 3 - Haematology /Bone Marrow Transplant | Flies | Mary | C216649 | 9062 |
| 14.11.2019 | 08:40 | QEUH | Tea Room, Labour Ward, Maternity | Flies | Karen | C216649 | 9065 |
| 15.11.2019 | 10:40 | QEUH | Neuro Building 3 story out patients between 2 door | Pigeons | Barbara | C216649 | 9067 |
| 26.11.2019 | 15.34 | QEUH | Ward 8A kitchen | Crawling insects | Lyndsey | C216649 | 9081 |
| 27.11.2019 | 09:00 | QEUH | Ward 64 Room 1 Bathroom | Silverfish | Alana | C216649 | 9083 |
| 20.12.19 | 9.01 | QEUH | Neonatal stairwell top floor | Robin | Alana | C216649 | 9107 |
| 27.12.2019 | 12.19 | QEUH | Philipshill Ward Spinal Unit | Mice | Staff Nurse MaKendrick | C216649 | 9112 |
| 06.01.2020 | 19.00 | QEUH | Coronary Care unit on the 1st floor in the disabled toilet | insects | Duty Manager called in | C216649 | 9116 |
| 07.01.2020 | 12:50 | QEUH | Back Lift | Silverfish | no contact name | C216649 | 9118 |
| 08.01.2020 | 09:05 | QEUH | Eden Hall Ward | silverfish | Jennifer | C216649 | 9118 |
| 22.01.2020 | 10.15 | QEUH | Philipshill ward Laundry | Insects | Helen | C216649 | 9137 |
| 07.02.2020 | 8.30 | QEUH | Waste container behind Maternity | Rodents in waste | Jim McGhee | C216649 | V11981 |
| 12.02.2020 | 08:55 | QEUH | PDRU Building - Sisters Office | Ants | Jennifer | C216649 | 9154 |
| 16.02.2020 | 9.34 | QEUH | Neuro Theatres Female Changing room | Silver fish | | C216649 | 9158 |
| 20.02.2020 | 09:15 | QEUH | Ward 67 Room 7 | Insects | Jennifer | C216649 | 9166 |
| 27.02.2020 | | QEUH | Podiatry Building, Admin Room | Foul smell | John | C216649 | 9187 |
| 28.02.2020 | | QEUH | PDRU External Waste Hold | Bait boxes required | Alice | C216649 | 9189 |
| 02.03.20 | 14.00 | QEUH | Phillipshill Ward step down unit | Ants | Jennifer | C216649 | 9192 |
| 03.03.2020 | | QEUH | Westmark Rm 5 L038 | Dead Mouse | Mary | C216649 | 9194 |
| 09.03.2020 | | QEUH | Spinal Unit at patient lockers and in stepdown | Ants | | C216649 | 9200 |
| 09.03.2020 | | QEUH | Spinal Unit | Mice | | C216649 | 9201 |
| 13.03.2020 | | QEUH | Phillipshill Ward in Spinal Unit | Ants | Jane | C216649 | 9213 |
| 17.03.20 | 9.03 | QEUH | Ward 63 Room 5 shower room | Silverfish | Jennifer | C216649 | 9219 |

| 19.03.2020 | 10.16 | QEUH | Kids Hospital Ward 4 D | Insects | Frank Green | C216649 | 9226 |
|------------|-----------------|------|---|---|---------------|---------|--------|
| 25.03.2020 | 8.00 | QEUH | Neurology porter's room | Mouse | Help Desk | C216649 | 9232 |
| 01.04.2020 | 09:00 | QEUH | Neurobuilding | Mesh works | | | V12996 |
| 03.04.2020 | 09:00 | QEUH | QEUH | Pigeon trapping | | | V13096 |
| 08.04.20 | 10.30 | QEUH | Helpdesk ground floor Laboratory of Medicine building | Ants | Eileen | C216649 | 9255 |
| 09.04.2020 | 09:00 | QEUH | Compacter Area | Rats | Frank McGuire | | V13160 |
| 16.04.2020 | 11.25 | QEUH | front entrance car park 2 level 4 | Injured pigeon | Robert Brown | C216649 | 9262 |
| 16.04.2020 | 12.21 | QEUH | child protection service office at central med block | Ants | Jennifer | C216649 | 9263 |
| 16.04.2020 | | QEUH | Compacter Area | Rats (FU) | Frank McGuire | | V13177 |
| 20.04.2020 | 09:00 | QEUH | CMB Kitchen | Ants | | | V13247 |
| 24.04.2020 | out of hours | QEUH | Reception of Neurological Science | Pigeon | | | V13300 |
| 24.04.2020 | out of hours | QEUH | Car Park 2 Stairwell | Pigeon | | | V13307 |
| 27.04.2020 | | QEUH | Compacter Area | Rats (FU) | | | V13222 |
| 27.04.2020 | 10.15 | QEUH | Ward 63 room 5 shower room | Silverfish | Help Desk | C216649 | 9276 |
| 27.04.2020 | 09:00 | QEUH | Courtyard of Main Hospital | Magpie trapped | | | V13321 |
| 01/05/2020 | 12.45 | QEUH | 6th floor surgical back stairwell at institute block | Live pigeon | Peter Toland | C216649 | 9282 |
| 04/05/2020 | 09:00 | QEUH | PDRU Room 2 | Ants | | | V13463 |
| 06.05.2020 | 09:00 | QEUH | Children's Playground | Bird spiking installation and fouling clean | | | V13475 |
| 09.05.2020 | | QEUH | Helipad | Trapped bird | | | V13571 |
| 11.05.2020 | | QEUH | Maternity building at Gyno theatre area coffee room | Ants | | | V13572 |
| 12.05.2020 | | QEUH | Back doors The West Marc Building | Ants | Jennifer | | V13585 |
| 15.05.2020 | | QEUH | ARU 5 Drains | Ants | Ward Sister | | V13690 |
| 18.05.2020 | | QEUH | Maternity | Silverfish | | | V13717 |
| 18.05.2020 | | QEUH | PDRU Room 3 | Ants | | | V13718 |
| 19.05.2020 | | QEUH | PDRU Rooms 5 and 6 | Ants | Alice | | V13739 |
| 19.05.2020 | | QEUH | PDRU Neurolink Corridor | Trapped pigeon | Heather | | V13738 |
| 20.05.2020 | | QEUH | Drains | Ants | | | V13774 |

| 21.05.2020 | | | Outside Link Corridor between PDRU and | | | | |
|------------|-------------|------|--|--------------------|----------------|---------|--------|
| | | QEUH | Neuro Outpatients | Dead pigeon | Francis Gemmel | | V13643 |
| 25.05.2020 | | QEUH | ARU 5 Drains | Ants | | | V15585 |
| 25.05.2020 | 15:00 | QEUH | Outside Teaching and Learning building on pavement | Dead pigeon | Eileen | C216649 | 9300 |
| 29.05.2020 | | QEUH | Maternity, Gyn Day Surgery and Pre- assessment Lounge linen store | Crawling insects | Paul Moore | | V14069 |
| 02.06.2020 | | QEUH | Helpdesk | Ants | Karen | C216649 | 931 |
| 03.06.2020 | | QEUH | Phillips hill ward | Ants | Sister Duffy | C216649 | 931 |
| 04.06.2020 | | QEUH | Physio Gym at West Marc Building | Insects | | | V14136 |
| 08.06.2020 | | QEUH | Spinal stepdown unit, kitchen | Ant | Alice | C216649 | 9319 |
| 09.06.2020 | | QEUH | CMB Building | Dead pigeon | John | C216649 | 9324 |
| 15.06.2020 | | QEUH | CMB Room 218 | Flies | Kirsteen | | V14281 |
| 16.06.2020 | | QEUH | Maternity Ward 47 back room | Silverfish | Linda | C216649 | 9333 |
| 16.06.2020 | | QEUH | ARU 5 Drains | Ants | | | V15586 |
| 26.06.2020 | | QEUH | Teaching and Learning Centre | Dead pigeon | Audrey | | V14452 |
| 01.07.2020 | | QEUH | Maternity Building Labour Ward | Mice | Karen | | V14482 |
| 02.07.2020 | | QEUH | Laboratory Medicine and Facilities Building | Bird's nest | | | V14523 |
| 03.07.2020 | | QEUH | Front entrance at TLC Building | Dead pigeon | Audrey | | V14532 |
| 06.07.2020 | out of hour | QEUH | Neurology | Rats | | | V14552 |
| 08.07.2020 | | QEUH | Maternity Building Labour Ward | Mice (follow up) | Karen | | V14495 |
| 10.07.2020 | | QEUH | Health Records 3rd Floor | Seagull | | | V14652 |
| 18.07.2020 | | QEUH | ARU 5 Drains | Ants | | | V14779 |
| 24.07.2020 | | QEUH | Ward 48 Room 2 | Silverfish | Alice | | V14520 |
| 25.07.2020 | | QEUH | ARU 5 Drains | Ants | | | V15587 |
| 29.07.2020 | | QEUH | West Marc Building | Dead seagull | | | V14945 |
| 04.08.2020 | | QEUH | Front of Lab Block | Birds nesting | | | V14908 |
| 06.08.2020 | | QEUH | Core L Lift | Cockroaches | Reception | | V15125 |
| 12.08.2020 | | QEUH | Front of Lab Block | Birds nesting | Estates | | V15216 |
| 12.08.2020 | | QEUH | QM Building Room L0/19 | Snails | Pauline Logan | | V15149 |
| 14.08.2020 | | QEUH | QM Building Room L0/19 | Snails (follow up) | Pauline Logan | | V15263 |
| 14.08.2020 | | QEUH | Back room at Basement Tank Room | Cockroaches | Nel | | V15236 |
| 25.08.2020 | | QEUH | Children's Hospital Ward 2C | Insects | Liz | | V15368 |

| 28.08.2020 | QEUH | QM Building Room L0/19 | Snails (recall) | Pauline Logan | V15387 |
|------------|------|--|-----------------------|------------------|--------|
| 05.09.2020 | QEUH | PDRU Vascular Annex | Flies | Michelle | V15549 |
| 10.09.2020 | QEUH | Ward 10B Room 111 | Flies | Kirsty Milligan | V15606 |
| 14.09.2020 | QEUH | PDRU Store Room L0/49 | Flies | Help Desk | V15649 |
| 16.09.2020 | QEUH | R&R Hub | Insects | Karen | V15677 |
| 24.09.2020 | QEUH | Children's Hospital Ward 2C | Insects | Jennifer | V15796 |
| 25.09.2020 | QEUH | Roof Opposite Theatre 14 on Level 2 | Dead pigeon | | V15603 |
| 02.10.2020 | QEUH | Children's Hospital Ward 2C | Flies | Peter | V15872 |
| 06.10.2020 | QEUH | MSCP One at the Mitie Boothy | Rats | | V15964 |
| 07.10.2020 | QEUH | Central Medical Block 1st floor office | Wasps | Sarah | V16005 |
| 12.10.2020 | QEUH | Ward 47 | Flies | | V16487 |
| 13.10.2020 | QEUH | MSCP One at the Mitie Boothy | Rats (follow up) | | V15982 |
| 16.10.2020 | QEUH | Ward 47 Maternity | Silverfish | Michelle Burns | V16890 |
| 19.10.2020 | QEUH | Health Records 3rd Floor | Bird stuck in netting | Michelle | V16678 |
| 22.10.2020 | QEUH | MSCP One at the Mitie Boothy | Rats (follow up) | | V16755 |
| 30.10.2020 | QEUH | Neurology Building ground floor | Wasps | Marie | V17194 |
| 03.11.2020 | QEUH | Atrium area at Triage in A&E | Trapped magpie | | V17231 |
| 12.11.2020 | QEUH | Neuro Physiology Department ceiling | Wasps | Paul Moore | V18110 |
| 26.11.2020 | QEUH | Maternity Neonatal Level 2 Family Room 4 | Insects | Karen Bain | V18346 |
| 26.11.2020 | QEUH | PDRU Room 2 | Bluebottles | | V18177 |
| 19.01.2021 | QEUH | Maternity Ward 47 and outside lifts at Ward 47 and 48 corridor | Silverfish | Anne | V20626 |
| 01.02.2021 | QEUH | Neurology Outpatients Ground Floor Area 3 | Ants | Heather Stirling | V20862 |
| 10.02.2021 | QEUH | Ward 47 Maternity Duty Room and Staffroom | Silverfish | | V20993 |
| 12.02.2021 | QEUH | Ward 68 Reception | Silverfish | Lesley | V21019 |
| 18.02.2021 | QEUH | Neurology 3rd Floor Ladies' Toilets | Silverfish | Alice | V21404 |
| 01.03.2021 | QEUH | PDRU Room 7 | Ants | Peter | V21657 |
| 02.03.2021 | QEUH | Helipad | Pigeon shoot | | V21815 |
| 04.03.2021 | QEUH | Helipad | Pigeon shoot | | V22382 |
| 10.03.2021 | QEUH | INS Building 2nd floor roof | Pigeons roosting | Jennifer | V22369 |

| 16.03.2021 | | QEUH | West Marc Building Physiotherapy Gym | Woodlice | Lorraine | V22565 |
|------------|--------------|------|---|--------------------|---------------|--------|
| 17.03.2021 | | QEUH | Adults A&E Toilets | Insect larvae | Kevin | V22611 |
| 18.03.2021 | | QEUH | PDRU kitchen | Ants | Trisha Murphy | V22660 |
| 24.03.2021 | | QEUH | PDRU Room 7 | Ants | Margaret | V22756 |
| 30.03.2021 | | QEUH | Neuro Building Ground Floor T Room | Ants | Jackie | V23137 |
| 08.04.2021 | | QEUH | Maternity Unit | Ants | Aileen Harris | V23262 |
| 08.04.2021 | | QEUH | Office Block 2nd Floor | Pigeons | Karen | V23267 |
| 08.04.2021 | | QEUH | Café at entrance of Maternity Building | Ants | Alice | V23253 |
| 09.04.2021 | | QEUH | Ward 48 | Silverfish | Reception | V23280 |
| 09.04.2021 | | QEUH | Theatre Level 2 Courtyard | Pigeon | Jamielee | V23299 |
| 12.04.2021 | | QEUH | Theatre Level 2 Courtyard | Pigeon (follow up) | Jamielee | V23309 |
| 13.04.2021 | | QEUH | Kids Hospital - CDU - Room 20 | Ants | Paul Moore | V23334 |
| 14.04.2021 | | QEUH | Langlands Unit Ward 53 staff kitchen | Ants | Lyn | V23417 |
| 14.04.2021 | | QEUH | Langlands Unit Ward 51 Ladies' changing room | Ants | Lyn | V23428 |
| 15.04.2021 | | QEUH | Maternity Building - Ultrasound Department | Ants | Eileen | V23472 |
| 16.04.2021 | | QEUH | CDU Room 20 | Ants | Peter Toland | V23495 |
| 17.04.2021 | | QEUH | Vending machine basement level | Cockroaches | | V23541 |
| 20.04.2021 | | QEUH | Neurology Outpatients back office Room 2, ground floor Area 5 | Biting insects | Jamielee | V23576 |
| 21.04.2021 | | QEUH | Maternity Building Ground Level Supervisor's office | Ants | Linda | V23581 |
| 21.04.2021 | | QEUH | Spinal Unit, bottom of ward step-down area | Mice | | V23601 |
| 21.04.2021 | | QEUH | Maternity Ward Supervisor's Office on ground floor | Ants | Linda | V23599 |
| 22.04.2021 | | QEUH | Spinal Unit in living/kitchen area | Ants | Helen Dargon | V23642 |
| 26.04.2021 | | QEUH | PDRU Quiet Room and Room 2 | Ants | Frances | V23738 |
| 26.04.2021 | | QEUH | Ward 48 at the back and in kitchen | Silverfish | Stephanie | V23723 |
| 27.04.2021 | | QEUH | Neurology Outpatients back office Room 2, ground floor Area 5 | Biting insects | Jamielee | V23579 |
| 27.04.2021 | | QEUH | Milk Bank through to Daycare in Maternity Ward | Ants | Debbie | V23764 |
| 01.05.2021 | out of hours | QEUH | Lighthouse Labs | Pigeon | | V24065 |
| 06.05.2021 | | QEUH | Maternity Unit Milk Bank | Ants | Debbie | V24135 |

| 13.05.2021 | | QEUH | Westmarc Building Physio Gym | Woodlice | Aileen Douglas | V24342 |
|------------|--------------|------|--|-------------------------|------------------|--------|
| 18.05.2021 | | QEUH | PDRU Room 2 | Ants | Fiona | V24468 |
| 26.05.2021 | | QEUH | PDRU Room 7 and Room 2 | Ants | | V24662 |
| 28.05.2021 | | QEUH | PDRU Room 1 | Ants | Frances Gemmel | V24765 |
| 31.05.2021 | | QEUH | Teaching and Learning Centre | Pigeons | Peter | V24807 |
| 01.06.2021 | | QEUH | Maternity Building in Gynaecology Theatre 3 | Ants | Michelle | V24857 |
| 01.06.2021 | | QEUH | Gynaecology Day Surgery rear exit at DSR | Ants | | V24842 |
| 03.06.2021 | | QEUH | Neuro Outpatients at Maxfax | Ants | Lesley McNeill | V24891 |
| 06.06.2021 | | QEUH | Phillipshill Room 7 Toilet | Ants | | V25003 |
| 08.06.2021 | | QEUH | Ground level of I.C.E building | Mice | Kevin | V25014 |
| 08.06.2021 | | QEUH | Phillipshill Room 7 Toilet | Ants | Lesley McNeill | V24986 |
| 09.06.2021 | | QEUH | ARU back door | Rats | Jennifer | V25042 |
| 22.06.2021 | | QEUH | Neonatal Department | Gull's nest | Mark Macab | V25512 |
| 22.06.2021 | | QEUH | Maternity Building Donor Milk Bank | Ants | Debbie | V25530 |
| 22.06.2021 | | QEUH | Maternity Ward 47 and 48 at lifts | Silverfish | Ann | V25471 |
| 22.06.2021 | out of hours | QEUH | Roof area | Pigeon | | V25548 |
| 23.06.2021 | | QEUH | Donor Milk Bank | Ants | | V25618 |
| 24.06.2021 | | QEUH | ARU back door | Rats (follow up) | Jennifer | V25043 |
| 29.06.2021 | | QEUH | Neuroscience Building 5 | Dead pigeon | Peter | V25773 |
| 02.07.2021 | | QEUH | Phillipshill Ward | Flying ants | Karen | V25887 |
| 05.07.2021 | | QEUH | Phillipshill Ward | Flying ants (follow up) | Karen | V25291 |
| 06.07.2021 | | QEUH | Maternity Ward 48 | Silverfish | Paul Moore | V25996 |
| 07.07.2021 | | QEUH | Neuroscience Building 5 | Dead pigeon (follow up) | Peter | V25825 |
| 10.07.2021 | | QEUH | ARU back door | Rats (follow up) | Jennifer | V25690 |
| 12.07.2021 | | QEUH | Neurology ground floor | Mice | Kerry | V26181 |
| 13.07.2021 | | QEUH | Neurophysiology ground floor | Wasps | Marie Mcnicol | V26306 |
| 21.07.2021 | | QEUH | Electrical switch room opposite CMB building | Wasps | | V26753 |
| 24.07.2021 | | QEUH | Maternity Labour Suite | Mouse | Kerry | V26908 |
| 26.07.2021 | | QEUH | Spinal Unit | Mice | Irene McGonagall | V26915 |
| 28.07.2021 | | QEUH | Netting outside CCU | Dead bird | | V26932 |

| | | | Ward 51 Secretary's office and Day Hospital | | | |
|------------|--------------|------|---|------------------|------------------|--------|
| 28.07.2021 | | QEUH | Gym Storeroom | Flying ants | Lyn Murphy | V27046 |
| 30.07.2021 | | QEUH | Spinal Unit | Mice (follow up) | Irene McGonagall | V26943 |
| 04.08.2021 | | QEUH | Maternity Building Ward 47 Sister's Office | Silverfish | Fiona Mack | V27173 |
| 04.08.2021 | | QEUH | West Marc Building Physiotherapy Gym | Wasps | Fiona | V27228 |
| 05.08.2021 | | QEUH | Children's Hospital A&E Entrance | Pigeon fouling | Frank McGuire | V27258 |
| 07.08.2021 | | QEUH | Phillipshill Ward Reception | Mouse | | V27342 |
| 11.08.2021 | | QEUH | Neuro Block Porter's Area | Mice | | V27399 |
| 11.08.2021 | | QEUH | Neuro Institute Level 1 Coffee Room | Silverfish | Alice Hughes | V27432 |
| 12.08.2021 | | QEUH | Neuro Block Porter's Area | Mice (follow up) | | V27400 |
| 13.08.2021 | | QEUH | ARU 3 | Seagull | Jennifer Jardine | V27480 |
| 14.08.2021 | out of hours | QEUH | Edenhall Ward | Mice | | V27556 |
| 16.08.2021 | out of hours | QEUH | Children's Hospital Reception | Mice | | V27518 |
| 19.08.2021 | | QEUH | Phillipshill Spinal Unit Courtyard | Mice | Peter Toland | V27628 |
| 20.08.2021 | | QEUH | PRDU Unit Neuropathy Reception | Dead pigeon | Jill | V27672 |
| 21.08.2021 | | QEUH | Edenhall Ward | Mice (follow up) | | V27573 |
| 23.08.2021 | | QEUH | Phillipshill Spinal Unit Courtyard | Mice (follow up) | Peter Toland | V27647 |
| 24.08.2021 | | QEUH | Children's X-ray Imaging and L4B under ICU | Pigeons | | V27798 |
| 26.08.2021 | | QEUH | Maternity Wards 47 and 48 near lifts | Silverfish | | V27815 |
| 11.09.2021 | | QEUH | Maternity Building Staff Kitchen | Wasps | Alex | V28233 |
| 15.09.2021 | | QEUH | West Marc Building small Treatment Room | Wasps | Alice | V28187 |
| 15.09.2021 | | QEUH | Neurosurgery Building 38 Kitchen | Wasps | Stacy Murray | V28303 |
| 15.09.2021 | | QEUH | Lab Building Atrium | Black beetles | Alice | V28321 |
| 17.09.2021 | | QEUH | Outside the Langlands Building | Dead pigeon | Laura | V28467 |
| 24.09.2021 | | QEUH | Ward 68 | Wasps | Lynn | V28685 |
| 30.09.2021 | | QEUH | Ward 62 Rooms 6 and 7 | Flies | Audrey | V28818 |
| 03.10.2021 | out of hours | QEUH | Ward 62 | Drain flies | | V28940 |
| 04.10.2021 | | QEUH | Ward 62 | Drain flies | Audrey | V28925 |
| 04.10.2021 | | QEUH | Maternity Department Neonatal Level 2 | Dead bird | Hamid | V28938 |
| 16.10.2021 | | QEUH | Ward 62 Room 7 | Flies | | V29087 |
| 16.10.2021 | | QEUH | Ward 62 Room 7 | Flies | Claire Hutchison | V29145 |
| 19.10.2021 | | QEUH | Ward 62 Room 7 | Flies | Audrey | V29356 |

| 20.10.2021 | QEUH | Mailroom | Mice | Alice | V29419 |
|------------|------|---|---------------------|----------------|--------|
| 04.11.2021 | QEUH | Mailroom | Mice (follow up) | Alice | V29435 |
| 04.11.2021 | QEUH | Maternity Outpatients and Gyn Department | Pigeons | William | V29968 |
| 05.11.2021 | QEUH | Maternity Unit Café | Net repair | William | V29977 |
| 10.11.2021 | QEUH | Maternity Outpatients Room 9 | Bird | | V30122 |
| 22.11.2021 | QEUH | Maternity Unit Ward 48 Room 10 | Silverfish | Asesh | V30444 |
| 25.11.2021 | QEUH | Ward 62 Room 6 | Flies | Asesh | V31251 |
| 26.11.2021 | QEUH | Ward 62 Room 6 and 7 | Flies | Asesh | V31275 |
| 28.11.2021 | QEUH | Plantroom of Lab Block | Dead bird and slugs | Connor Stepney | V31212 |
| 30.11.2021 | QEUH | Lab Block, Pathology Level 3 at Teams 3 and 4 | Insects | | V31318 |
| 07.12.2021 | QEUH | On-call Room, Admin Corridor | Pigeon fouling | Karen | V31435 |
| 13.12.2021 | QEUH | Lift 4F/F/CourtF Main Building Adult Hospital | Magpie | Jennifer | V31499 |
| 13.12.2021 | QEUH | Ward 67 Room 4 | Silverfish | Jennifer | V31564 |



| Customer | NHS GG&C | Site Address | Southern General Hospital |
|--------------------|----------------|---------------------|---------------------------|
| Works Requested by | David Cosgrove | Area of Works | X Ray Dept |
| Contact Number | | Site Contact | David Cosgrove |
| Date | 18/03/15 | Site Contact Number | |
| Email | | GP Surveyor | A Bryden |

Ref: - Pigeon roosting and fouling footpath at entrance of X-ray Dept, Southern General Hospital, Glasgow

Dear David,

Further to my site survey I confirm my recommendations and price to install temporary and cost effective bird repellent system to prevent feral pigeons roosting on electrical cable conduit and light fittings. These fittings are situated above the entrance ramp to the X-ray Dept door attached to the covered walkway support structure.

See photographs 1 and 2 below.







The pigeon are roosting on areas of missing bird repellent spike and where spike has been damaged on light fitments, etc.

Recommendations

We recommend the application of bird repellent spike to the roosting sites used by the pigeons. This will cover the light fitments, damaged spike area and a length of electrical conduits to the payment edge.

These works would be carried out on a Sunday morning using a tower scaffold for access.

Any pavement area contaminated with bird fouling would be deep cleaned and sanitised upon completion of works. See photograph 3 below.



Photo 3

A fully comprehensive set of RAMS would be provided and agreed prior to commencement of works.

I hope the above meets with your requirements however should you need any further information please do not hesitate to contact me on

Best Regards,

Allan Bryden B.Sc Operations Director GP Environmental Ltd



| Customer | NHS Greater Glasgow and Clyde | Site Address | New South Glasgow Hospital |
|--------------------|-------------------------------|---------------------|---|
| Works Requested by | Karen Connolly | Area of Works | Pigeon Fouling on walkways and ledges below the Helipad |
| Contact Number | | Site Contact | Karen Connolly |
| Date | 02/04/2015 | Site Contact Number | |
| Email | | GP Surveyor | A BRYDEN |

Ref: - Removal of feral pigeon fouling from paved walkways and cross beam/ledges below the Helipad, The New South Glasgow Hospital, Govan, Glasgow

Dear Karen,

Further to my recent survey, I confirm our recommendations and price for the above noted works.

Survey and Recommendations

A large flock of feral pigeons are using the cross beams, ledges, beams etc below the Helipad as a roosting and nesting site.

As a result of this pest bird activity the floor/roof walkways, ledges, fitments, etc are being contaminated with bird droppings.

The bird fouling accumulation is fairly rapid posing a Health & Safety Contamination and Slip Risk to anyone using this area.

The long term solution to this problem is the installation of a bird repellent system to deny the pigeon's access to the beams, etc. This is being assessed and quantified with a view to provision of a detailed quotation.

In the short term we recommend the regular deep clean and sanitisation of the pavements, ramps, ledges, handrails etc to minimise the build-up of the bird fouling. The frequency of deep clean will depend on the how rapidly the droppings build up, initially we would recommend a treatment every ten (10) working days.

All fouling would be removed from the recommended areas followed by the application of an appropriate biocide - Ornikill.

A fully comprehensive set of RAMS would be agreed prior to commencement of works.

| I hope the above meets | s with your requirem | nents, howev <u>er s</u> | should you need an | y further information |
|---------------------------|-----------------------|--------------------------|--------------------|-----------------------|
| or clarification please d | lo not hesitate to co | ntact me on | | |

Best regards,

Allan Bryden B.Sc Operations Director GP Environmental Ltd

PEST CONTROL REPORT

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| Customer | NHS GG&C | Site Address | South Glasgow University Hospital |
|--------------------|---------------|---------------------|--|
| Works Requested by | Linden Rankin | Area of Works | Maternity Building, Emergency Stairwell |
| Contact Number | | Site Contact | Linden Rankin |
| Date | 30/06/2015 | Site Contact Number | |
| Email | | GP Surveyor | David Haining |

Ref: - Pigeon Fouling Removal from all Levels of the Front Emergency Stairwell within the Maternity Building, South Glasgow University Hospital, Glasgow

Dear Linden,

Further to our recent site inspection, I confirm our price to provide the above noted sanitisation and bird fouling removal works.

Survey

Feral pigeons have accessed the emergency exit stairwell and have fouled the hand rail, bannister, stair landings and stairway from ground to top floor (roof).

Due to the nature of bird fouling and associated feral pigeon debris it is essential this area is deep cleaned and sanitised with appropriate Biocide.

A fully comprehensive set of RAMS would be agreed prior to commencement of any cleaning/sanitising works.

All bird fouling and associated debris would be collected and removed from site for appropriate disposal.

Best regards,

Allan Bryden B.Sc Operations Director GP Environmental Ltd



| Customer | Queen Elizabeth University Hospital | Site Address | Southern General Govan Rd, G51 4TF |
|--------------------|--|--------------------|---------------------------------------|
| Works Requested by | Jim McGee | Area of Works | Bird Repellent |
| Contact No. | | Site Contact | Jim McGee |
| Date | 23/10/15 | Site Contact No. | |
| Email | | GP Surveyor | Allan Bryden |

Ref: - Installation of Bird Repellent Spike to Leading Decorative Ledge Along The Wall
Above The Loading Bay Areas – Lab Block, Queen Elizabeth University Hospital, Govan Rd,
G51 4TF

Dear Jim,

Further to a recent site survey, I confirm our findings, recommendation and price for the above noted works.

Survey

Feral pigeons are roosting, perching on the decorative leading edge above the loading bay doors. The birds are using the vantage point to land on the ground at the doorways, when loading is in process, in an attempt to access the building. Bird fouling is also accumulating along the wall/ground edge below the roosting ledge.

GP Environmental recommend the installation of pigeon repellent spike along the entire length of roosting ledge (approx. 40m) to deny the pest bird access.

See Photographs Below:-





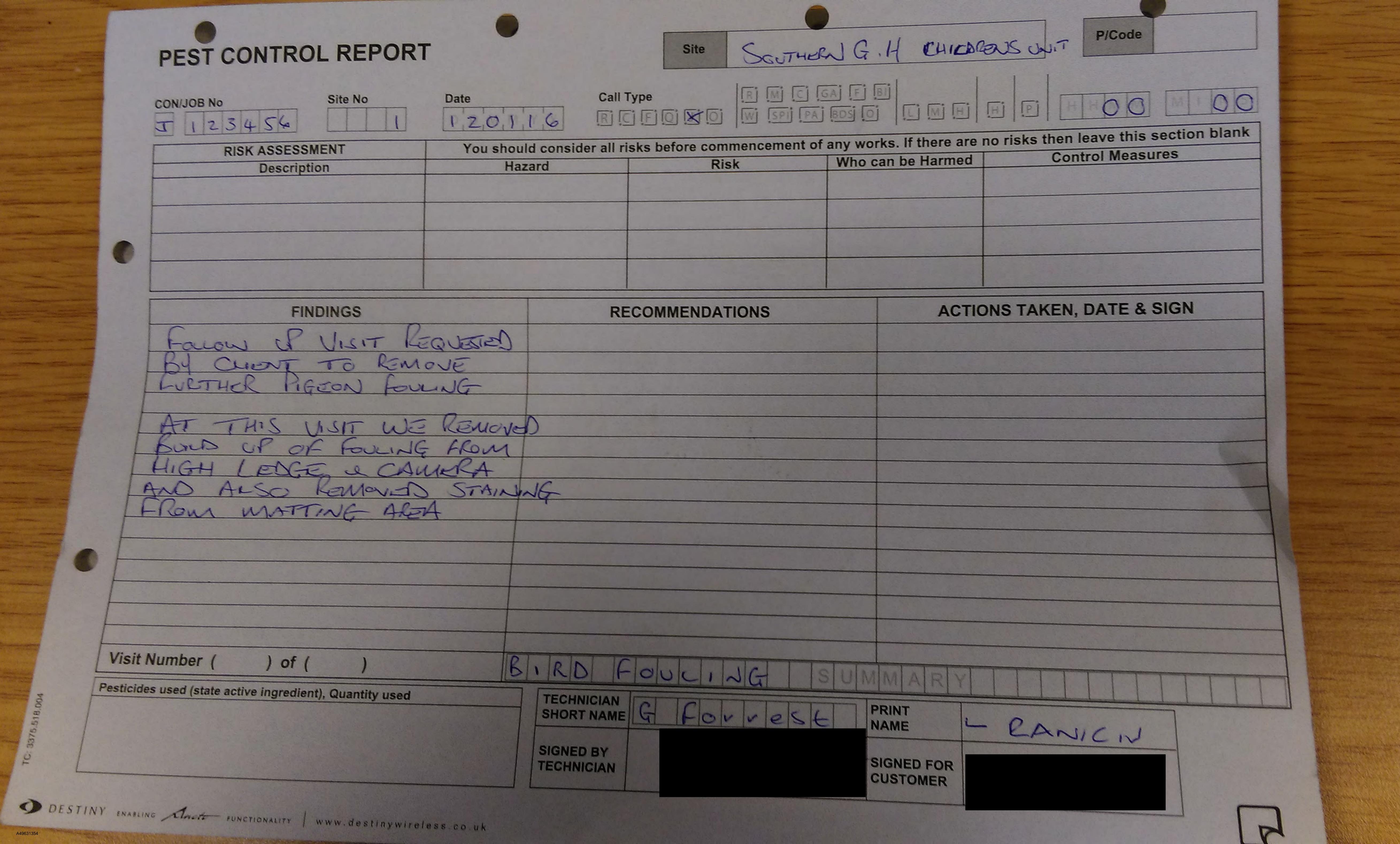
Bird Spike

A fully comprehensive set of RAMS will be provided and agreed prior to commencement of work

I hope the above meets with your requirements; however should you need any further information please do not hesitate to contact me on

Best regards,

Allan Bryden B.Sc Operations Director GP Environmental Ltd





Pest Control, Hygiene & Industrial Cleaning

| Customer | NHS GG&C | Site Address | Queen Elizabeth University Hospital Campus |
|--------------------|-------------------------------|---------------------|---|
| Works Requested by | Linden Rankin | Area of Works | Deep Cleaning Works |
| Contact Number | | Site Contact | Linden Rankin |
| Date | 18 th January 2016 | Site Contact Number | |
| Email | | GP Surveyor | David Bryden |

Ref: - Neurosurgeon Building - Level 6 - Parapet Deep Clean & Removal of Pigeon Fouling Followed By Sanitisation Of The Area - Queen Elizabeth University Hospital Campus, Glasgow

Dear Linden,

Further to our recent site survey, I can confirm our findings, recommendation and price for the above noted works.

SURVEY/RECOMMENDATION

Feral pigeons have been rooting and heavy fouling many ledges and parapet rear surfaces causing a significant build-up of droppings and general pigeon associated detritus. This build up presents a significant Health & Safety risk to staff and operatives working in this area. See photographs 1 & 2.

Photographs 1 & 2





Recommendation

To sanitise the bird fouling and remove by mechanical scraping, the waste bird fouling would be isolated within appropriate containers and disposed of as per waste control regulations covering contaminated feral pigeon fouling.

The cleaned areas would be sanitised with "ornkill" biocide to complete the Deep Clean System.

A fully comprehensive set of RAMS would be provided and agreed prior to commencement of works.

I hope the above meets with your requirements, however should you need any further information please do not hesitate to contact me on .

Best regards,

Allan Bryden B.Sc.
Operations Director
GP Environmental Ltd

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Pest Control, Hygiene & Industrial Cleaning

| Customer | NHS GG&C | Site Address | Queen Elizabeth University Hospital Campus |
|--------------------|---------------|---------------------|---|
| Works Requested by | Willie Madden | Area of Works | Pigeon Clean |
| Contact Number | | Site Contact | Willie Madden |
| Date | 07/04/16 | Site Contact Number | |
| Email | | GP Surveyor | Allan Bryden |

Ref: - Exclusion of Feral Pigeon and a Deep Clean/ Sanitisation of the NICU Link Bridge – QUEH, Glasgow

Dear Willie,

Further to my recent site inspection, I confirm our findings, recommendations and price for the above noted works.

A. <u>SURVEY/RECOMMENDATIONS</u>

1. Survey

Feral pigeon are using the bridge support beams as a roosting site and thereby fouling the beams and walkway below.

The birds have also gained access to the void space above the bridge base panels through a dislodged coping block and are harbouring in this space.

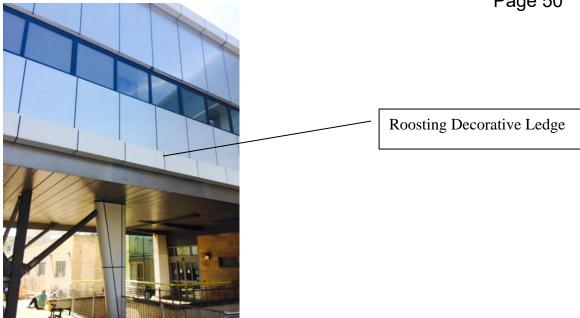
See photographs of a pigeon issue:-



Photo 1



Photo 2 - Dislodged Block



Feral pigeon fouling is present in many areas due to the amount of pest bird activity. The metal work, coping block and windows are badly fouled around the roof void space access point.

At the time of inspection (Wed 11th May) many lesser house flies were noted under and around the link bridge.

The presence of these insects is as a direct result of the significant level pigeon activity.

2. Recommendations

GP Environmental recommend the deep clean and sanitisation of the bridge support beams and the external decorative bridge cladding ledge (running full width of bridge see photos above), followed by the installation of pigeon repellent spike.

We also recommend accessing the displaced coping block at the bridge end to inspect the bridge base void space with a view to removing bird detritus, treat with insecticide and apply a biocide to the area subsequent to deep cleaning and removal of bird fouling, etc.

Following the above works and removal of bird activity we would re-instate the coping block and seal any existing bird access points.

A fully comprehensive set of RAMS and detailed programme of works would be provided and agreed prior to commencement of works.

I hope the above meets with your requirements, however should you require any further information please do not hesitate to contact me on

Best regards,

Allan Bryden B.Sc. Operations Director GP Environmental Ltd



| Customer | NHS GG&C | Site Address | Queen Elizabeth University Hospital |
|--------------------|------------------|------------------------|--|
| Works Requested by | Bernie McCulloch | Area of Works | Pigeon Clean and Proof |
| Contact Number | | Site Contact | Bernie McCulloch/Colin Purdon |
| Date | 25/04/416 | Site Contact Number | |
| Email | | GP Surveyor | A BRYDEN |

Ref: - MRI Dept Flying Insect Infestation and Serious Feral Pigeon/Bird Fouling Issue at the Institute of Neuroscience and Associated Buildings – QUEH, Glasgow

Dear Bernie/Colin,

Further to my recent site inspection of the MRI Dept and our pest control operative's extensive investigation into the Blue Bottle problem, the source of these flies has been established.

I confirm below our findings, recommendations and price to rectify the above noted significant Health and Safety Issue.

A. SURVEY/RECOMMENDATIONS

1. Survey

Staff of MRI Dept reported an issue with Blue Bottles/Lesser House Fly entering various rooms to the point where some areas were closed until the fly problem was dealt with. On inspection of the area (above and below the suspended ceiling tiles) it was noted that the insects were coming from one general direction which is the corner of room 085. Some ceiling tiles were missing in this room (now temporarily sealed) allowing the flies into the room and adjoining corridor below.

Our pest control technicians have established the source of the fly infestation which lies in the lower void space of the link corridor directly connected to the MRI Dept. To minimise the potential of continuous fly problems within the Main Building and MRI Dept, GP Environmental operatives have sealed the inspection access gaps around power cables, pipes, etc on a temporary basis until the source of the problem can be tackled.

The flying insect source consists of vast amounts of Feral Pigeon fouling, dead birds, nesting materials, etc, present in the Link bridge Lower Void Space.

This seriously infested and fouled area exists between the link bridge ceiling above the roadway and the link bridges lower floor.

The space contains cables and utility services but most of all 40/50 feral pigeon and associated detritus.

See photographs below of the pigeon infestation and detritus in Link bridge Void:









Photo 3



Photo 4



Photo 5





Photo 7



Photo 8







Photo 10

This level of feral pigeon numbers and depth of fouling has built up over time and is now a significant source of flying, biting and crawling insect activity which must be removed and denied the ability to re-establish.

2. Recommendations

GP Environmental recommend the permanent proofing of all haps from the Link Bridge into the buildings on either side of the contaminated roof void.

This would be followed by the removal of the "ceiling panels" to appropriate waste disposal and the deep clean and sanitisation of the void space (crossbeams, cables, ledges, etc)

Replacement ceiling panels would require to be installed by appropriately skilled joiners/carpenters, however to prevent the birds entering the cleaned and sanitised void space, temporary bird repellent netting would be installed.

A fully comprehensive Programme of Works and RAMS would be provided and agreed prior to commencement of works. All works would be carried out during weekend day shift

when minimal traffic is present.

Due to the significant Health and Safety threat, this situation poses to staff and patients, we recommend that these works are carried out with some urgency.

I hope the above meets with your requirements, however should you need any further information please do not hesitate to contact me on .

Best regards,

Allan Bryden B.Sc. Operations Director GP Environmental Ltd

| PEST CONTROL REPORT CON/JOB No RISK ASSESSMENT Description | Date 276416 | Call Type R P O O O O O O O O O O O O O O O O O O | PALED TO THE TOTAL | Page 56 P/Codo o risks then leave this section blank Control Measures |
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Pest Control, Hygiene & Industrial Cleaning

| Customer | NHS GG&C | Site Address | Queen Elizabeth University Hospital |
|--------------------|-------------------|---------------------|--|
| Works Requested by | Sheenagh Leighton | Area of Works | Pigeon Proofing |
| Contact Number | | Site Contact | Sheenagh Leighton |
| Date | 12/05/16 | Site Contact Number | |
| Email | | GP Surveyor | A BRYDEN |

Ref: - Maternity Building, Removal of Feral Pigeons and Extensive Bird Fouling followed by installation of Bird Exclusion Netting – QEUH, Glasgow

Dear Sheenagh,

Further to our recent site surveys, I confirm our findings, recommendations and price for the above noted works.

A. SURVEY/RECOMMENDATIONS

1. Survey

A significant number of feral pigeons have infested the flat roof area above the front and rear entrances of the Maternity Building.

The many birds are nesting, roosting and fouling (heavily) these areas, resulting in 7-10cm of contaminated infested bird detritus coating the flat roofs and associated cable services, etc.

See photographs of bird issues: -



Photo 1



Photo 2



Photo 3

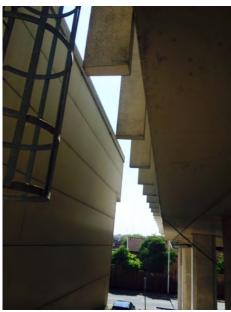


Photo 5



Photo 7



Photo 4



Photo 6

Photo 8

Page 59
The extensive fouling, nesting material, detritus and many dead birds has resulted in the development of pest insects such as bird lice, lesser house fly, bird fleas, etc. It will only be a matter of time before these insects find their way into the building.

This entire pest bird issue poses as a significant Environmental Health and Safety Risk and requires Urgent Attention.

2. Recommendations

GP Environmental recommend an intensive deep clean and sanitisation of both the front and rear contaminated roof areas.

We would detail clean and remove all bird fouling, carcasses, nesting materials and contaminated loose timbers, etc. from site and dispose of appropriately.

Following the extensive deep clean and sanitisation we would install a pigeon repellent netting system which would "box in" the affected areas denying the feral birds access to the newly cleaned areas.

The netting would be installed on tension wires which in turn would be attached to only the concrete pillars/beams and the metal cladding.

This anchoring arrangement would avoid any interference with ceiling or wall insulation panels in this area.

A full comprehensive set of RAMS and a detailed Programme of Works would be provided and agreed prior to commencement of works.

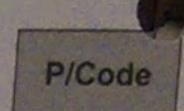
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| please do not hesitate to contact me on | | | |

Best regards,

Allan Bryden B.Sc **Operations Director GP Environmental Ltd**

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DESTINE NAME OF THE PROPERTY | WWW.destinywireless.co.uk



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PEST CONTROL REPORT

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Page 62

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PEST CONTROL REPORT

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Pest Control, Hygiene & Industrial Cleaning

| Customer | NHS Greater Glasgow & Clyde | Site Address | Queen Elizabeth University Hospital, Glasgow, G51 4TF |
|--------------------|-----------------------------|------------------------|---|
| Works Requested by | Sheenagh Leighton | | Bird Proofing & Sanitisation |
| Contact Number | | Site Contact | Sheenagh Leighton |
| Date | 07.07.2016 | Site Contact Number | |
| Email | | GP Surveyor | A Bryden |

REF: Pigeon repellent installation and deep clean/sanitisation of walkway, ledges and windows; outside the ITU Tearoom, at Queen Elizabeth University Hospital, Glasgow

Dear Sheenagh,

Following my site inspection today I hereby submit a quick quote for the above noted works.

Survey/Recommendations

Feral pigeons are nesting, perching and fouling the ledges, paved areas and window ledges outside the ITU tearoom. Please see photo below



Photo 1



Photo 2





Photo 5



Photo 4

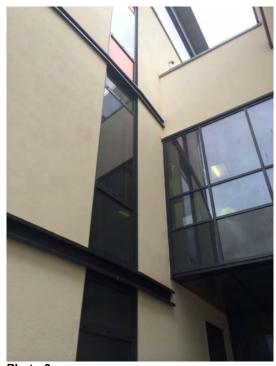


Photo 6

GP Environmental recommend the deep clean and sanitisation of all contaminated ledges and slabs. Removal of <u>all</u> waste and installation of pigeon repellent spike.

Access to all areas would be gained using long ladders and a portable tower platform.

Fully comprehsive set of RAMS would be provided and agreed prior to commencement of works.

I hope the above meets with your requirements, however should you require any further information please do not hesitate to contact me on

Best regards,

Allan Bryden B.Sc Operations Director GP Environmental Ltd



Pest Control, Hygiene & Industrial Cleaning

| Customer | NHS Greater Glasgow and Clyde | Site Address | Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF | |
|--------------------|-------------------------------|---------------------|---|--|
| Works Requested by | Karen Connolly | Area of Works | Pigeon Fouling on walkways and ledges below the Helipad | |
| Contact Number | | Site Contact | Karen Connolly | |
| Date | 19/07/16 | Site Contact Number | | |
| Email | | GP Surveyor | A BRYDEN | |

Ref: - Removal of feral pigeon fouling from paved walkways and cross beam/ledges below the Helipad within the confines of the perimeter buttress wall at Queen Elizabeth University Hospital, Govan, Glasgow

Dear Karen,

Further to my recent survey, I confirm our recommendations and price for the above noted works.

Survey and Recommendations

A large number of feral pigeons are using the cross beams, ledges, beams etc below the Helipad as a roosting and nesting site. As a result of this pest bird activity the floor/roof walkways, ledges, fitments, etc are being contaminated with bird droppings.

The bird fouling accumulation is fairly rapid posing a Health & Safety Contamination and Slip Risk to anyone using this area. The long term solution to this problem is the installation of a bird repellent system to deny the pigeon's access to the beams, etc. This is being assessed and quantified with a view to provision of a detailed quotation.



Photo 1



Photo 2

Page 70 In the short term we recommend the regular deep clean and sanitisation of the pavements, ramps, ledges, handrails etc to minimise the build-up of the bird fouling. The frequency of deep clean will depend on the how rapidly the droppings build up, initially we would recommend a treatment every fourteen (14) working days.

All fouling would be removed from the recommended areas followed by the application of an appropriate biocide - Ornikill.

A fully comprehensive set of RAMS would be agreed prior to commencement of works.

Best regards,

Allan Bryden B. Sc Operations Director GP Environmental Ltd

| PEST CONTROL REPORT ON/JOB No PISK ASSESSMENT Description | Date | Call Type | than 600 | are no risks then leave this section bis | ink |
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Pest Control, Hygiene & Industrial Cleaning

| Customer | DPG Plus | Site Address | 3 Albion Way, East Kilbride, Glasgow G75 0YN |
|--------------------|-----------------|---------------------|---|
| Works Requested by | Steven Rossiter | Area of Works | Bird Proofing |
| Contact Number | | Site Contact | Steven Rossiter |
| Date | 01/09/16 | Site Contact Number | |
| Email | | GP Surveyor | A Bryden |

Ref: - Application of Bird Repellent Spike System to newly fitted electrical trunking at ceiling level of the Ambulance Bay, Queen Elizabeth Building, GRI, Glasgow

Dear Steven,

Further to our site inspection, I confirm out fee for the above noted pigeon repellent works.

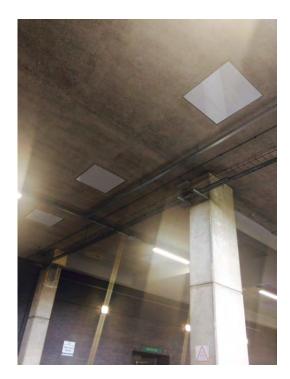
A. SURVEY/RECOMMENDATION

The newly installed lighting trunking will provide an ideal roosting and perching site for the many feral pigeons living in and around this site.

See photographs below.







To deny the birds the ability to establish within this area the entire length (approx. 270m) of the new trunking requires to be "bird proofed" using a stainless steel appropriated sized bird repellent spike system.

This would be <u>tailor-made</u> to fit the gap above the new trunking and would be attached to the trunking using the recommended silicone adhesive.

The bird repellent installation works would be carried out between 9pm and 6am with a fully comprehensive set of RAMS and Programme of Works provided and agreed prior to commencement of works.

Access to the truing would be gained via portable access scaffold tower and MEWP for over the caged area.

B. FEE

Our fee to provide the above noted bird repellent works would be £3491.00 plus VAT inclusive of all labour, materials, equipment and access equipment.

I hope the above meets with your requirements, however should you need any further information or clarification please do not hesitate to contact me on

Best regards,

Allan Bryden B. Sc Operations Director GP Environmental Ltd



Environmental

Pest Control, Hygiene & Industrial Cleaning

| Customer | NHS Greater Glasgow and Clyde | Site Address | Queen Elizabeth University Hospital, 1345 Govan Road, Glasgow G51 4TF |
|--------------------|-------------------------------|---------------------|---|
| Works Requested by | Darren Hopkins | Area of Works | Bird Clean |
| Contact Number | | Site Contact | Darren Hopkins |
| Date | 01/09/16 | Site Contact Number | |
| Email | | GP Surveyor | A Bryden |

Ref: - Pigeon fouling and general associated detritus in rooms on top floor of the Central Medical Block, QUEH, Glasgow

Dear Darren,

Further to our recent site survey, I confirm our findings, recommendations and price to remove and sanitise the above noted pigeon fouling issue.

A. SURVEY/RECOMMENDATIONS

1. Survey

Feral pigeons have gained access to several rooms around the extreme left stair leading to the first floor. The birds have heavily fouled various rooms including the staircase window ledges and floor.

Photographs of bird fouling.







Photo 2







Photo 4



Photo 5

2. Recommendations

GP Environmental recommend the deep clean and sanitisation of the areas of each room containing the pigeon fouling.

The fouling and associated debris would be removed for waste disposal off site and

the contaminated areas cleaned and sanitised.

A filly comprehensive set off RAMS would be provided and agreed prior to commencement of works.

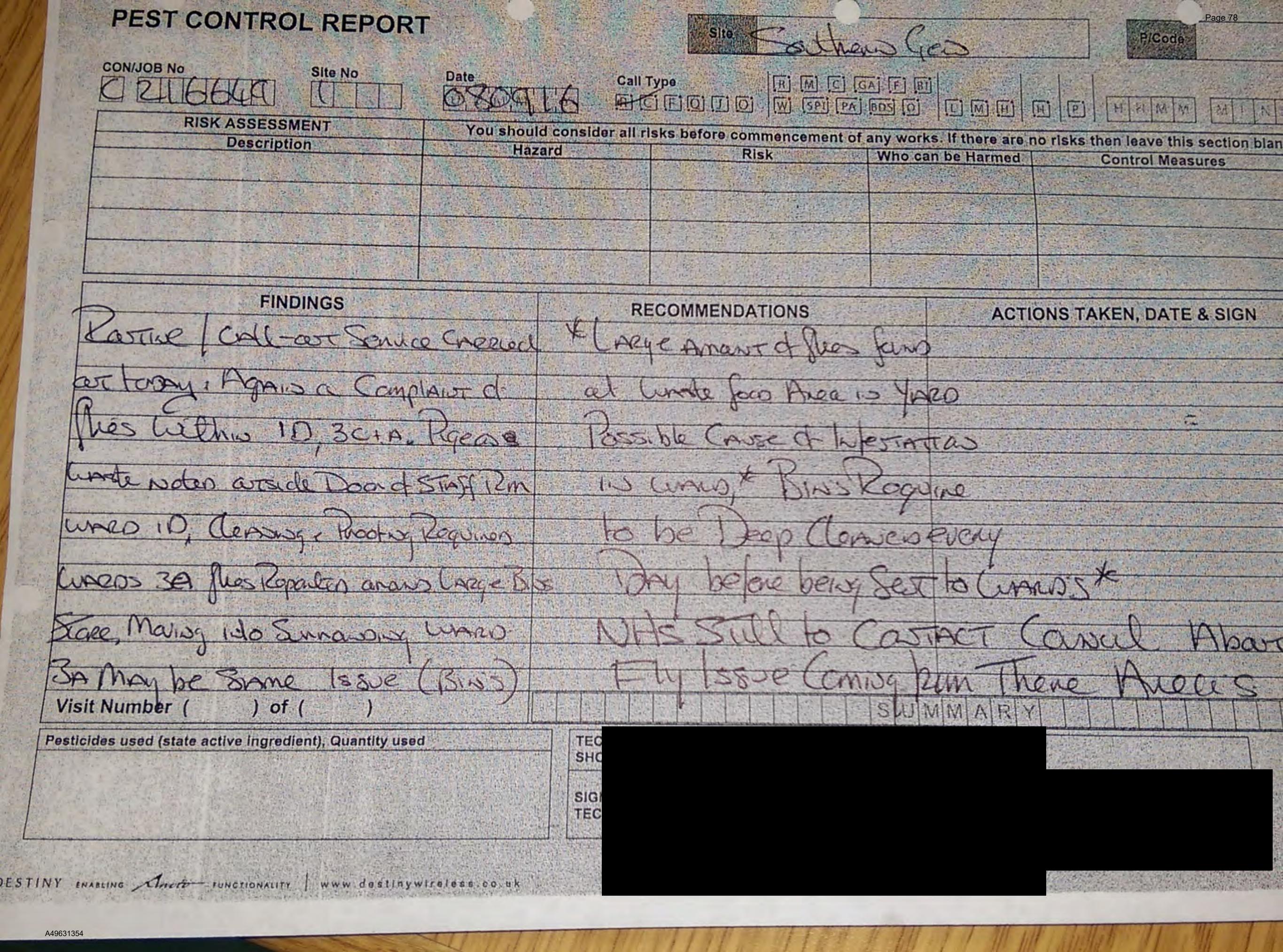
NB

The pigeon access points have been sealed off by QEUH estates dept.

| I hope the above meets with your requirements, however should | | | | Page 77 |
|---|-----|--------|-------------|-------------|
| I hope the above meets with your requirements, however should | you | need a | any further | information |
| or clarification please do not hesitate to contact me on | | | | |

Best regards,

Allan Bryden B. Sc Operations Director GP Environmental Ltd





Environmental

Pest Control, Hygiene & Industrial Cleaning

| Customer | NHS GG&C | Site Address | Maternity Building, QEUH, 1345 Govan Road, Glasgow G51 4TF |
|--------------------|-------------------|---------------------|--|
| Works Requested by | Sheenagh Leighton | Area of Works | Bird Proofing & Sanitisation |
| Contact Number | | Site Contact | Sheenagh Leighton |
| Date | 31.10.2016 | Site Contact Number | |
| Email | | GP Surveyor | A Bryden |

Ref: Feral Pigeon fouling removal, sanitisation and application of bird repellent spike to the rear elevation of The Maternity Building at QEUH, Glasgow

Dear Sheenagh

Further to my recent site survey, I confirm my findings, recommendations and price for the above noted works.

1. Survey/ Recommendations

a) Survey

A significant number of feral pigeons are using a rear window ledge and round structural beam to roost overnight.

This roosting is allowing the birds to heavily foul the ledges, beams, and more significantly the ground and walkways below.

The fouling has built up to be 4-5 cm in depth in some areas.







Photo 2





Photo 3 Photo 4



Photo 5

This bird fouling presents a significant Health and Safety Risk both from contamination (footwear, trollies etc.) and a slip risk.

b) Recommendations

GP Environmental recommend the deep clean and removal of all pigeon fouling from the ledges, beams, cladding and walk ways.

This would be followed by sanitisation of the cleaned areas and installation of pigeon repellent spike to the roofing ledges

The spike would be installed along the full length of the rear elevation from the access ramp to the last window before the corner of the building.

Page 81 Access to the works would be achieved via a 2/3 stage ladders and portable Tower Scaffold.

A fully comprehensive set of RAMS would be provided and agreed prior to the commencement of works

Best regards,

Allan Bryden B.Sc Operations Director GP Environmental Ltd



| Customer | Queen Elizabeth University Hospital | Site Address | Southern General Govan Rd, G51 4TF |
|--------------------|--|------------------|---------------------------------------|
| Works Requested by | Jim McGee | Area of Works | Bird Repellent |
| Contact No. | | Site Contact | Jim McGee |
| Date | 23/02/17 | Site Contact No. | |
| Email | | GP Surveyor | Allan Bryden |

Ref: Feral Pigeon Fouling and associated detritus removal from paved workshops and crossbeams/ledges below the Helipad (within confines of the perimeter buttress wall) at QUEH, Glasgow

Hi Jim,

Further to our recent site meetings and our subsequent upgrading of very detailed RAMS, I confirm our amended fee for the above noted works.

Our upgraded RAMS dated 08.02.2017 incorporate many additional items of equipment, PPE changes and isolation containers to minimise any potential contamination of the internal surfaces of the hospital building. These more detailed activities in conjunction with extra equipment and materials has impacted the July 2016 quotation marginally.

These works will be carried out every fourteen (14) days with a detailed <u>Specialised Clean Report</u> completed, and signed off by QEUH Management and the original document lodged in a <u>Site Report System.</u>

I trust the above reflects our recent discussions and agreed subsequent actions, however should you wish any further clarification please do not hesitate to contact me.

Best Regards,

Allan Bryden B.Sc Operations Director GP Environmental Lts



Environmental

Pest Control, Hygiene & Industrial Cleaning

| Customer | NHS GG&C | Site Address | QEUH |
|--------------------|---------------|---------------------|--------------------------|
| Works Requested by | David Brattey | Area of Works | Medical Block Plant Room |
| Contact Number | | Site Contact | David Brattey |
| Date | 24/03/17 | Site Contact Number | |
| Email | | GP Surveyor | David Haining |

Ref: - Deep Clean and Sanitisation of Pigeon Fouling followed by Installation of Bird Repellent Net Systems to Plant Rooms and Walkways on Main Hospital Building, QEUH, Glasgow

Dear

Further to our recent site survey, I confirm our findings, recommendations and price for the above noted works

1. SURVEY/RECOMMENDATIONS

a. <u>Survey</u>

Pigeons have been accessing the plant rooms and walkways on the roof of the main hospital building. This has resulted in a heavy build-up of pigeon fouling on the ledges, beams, walls, floors and walkways of the plant rooms. The birds are have free access to these areas as the roof area is exposed.

See photographs below.



Pigeon fouling build up on plant room floor

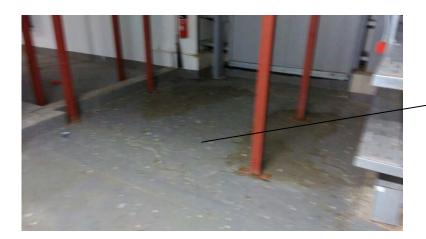
Page 84



Pigeon fouling on plant room access ladders



Ducting which has been heavily fouled.



Fouled floor areas



Fouled floor areas

This fouling issue poses a Serious Health and Safety Slip Risk to anyone needing to use the plant room. In addition to this, the pigeon fouling is not only toxic, but provides a breeding ground for mites and insects which may ingress into the building.

This fouling is a result of birds gaining access to the plant rooms and walkways as the area is exposed to the outside. This provides an attractive, quiet, safe space for the birds to roost and perch. There are also various gaps around the plant rooms which allow bird access.

See photographs below.



Exposed ledges on which pigeons have been roosting



Gaps in plant rooms allowing pigeon access



Exposed ledges and beams



Exposed beams



Gaps allowing bird access

b. Recommendations

Initially we recommend the full deep clean and sanitisation of all fouled areas, beams, ledges, ladders, floors, walls etc, using a biocide sanitiser. All fouling would be placed into heavy duty refuse sacks and removed from site for appropriate disposal. The areas would then have a repeat clean of sanitiser to deep clean and leave the area safe for use.

To prevent the pigeons roosting here, we recommend the installation of bird repellent net systems to various areas of the plant room and walkways to completely exclude the pigeons.

This would involve the installation of 5 nets in total.

Net 1 - Walkway - 10m x 5m net installed to the area above the walkway ledges and

beams. Page 87

Net 2 - Walkway - 25m x 20m net installed across the top of the walkway.

Net 3 - Ducting Area - 15m x 10m

Net 4 – Ducting Area - 15m x 10m

Net 5 - Ducting Area - 15m x 10m

The nets will be installed using cladding bolts, tension wires and various other fixtures and fittings.

The areas will be accessed via the use of ladders and a small portable scaffold tower. The works would be carried out over 10 working days, and fully comprehensive RAMS would be agreed prior to commencement of works.

C.

Best regards,

Stephanie Bryden
Business Development Coordinator
GP Environmental Ltd



Page 88 TREATMENT REPORT

GP Environmental 18 Overnewton Street, Glasgow, G3 8RX TEL:

Site Address NHS - QEUH 1345 Govan Road, Glasgow, G51 4TF

Contract / Job No.Visit TypeTechVisit DateCall out (CHARGEABLE)David Bryden30/03/2017

PEST ACTIVITY OBSERVED DURING INSPECTION

Birds

HEALTH & SAFETY RISK ASSESSMENT

Technician has confirmed that all hazards and risks have been considered prior to work commencing. All works completed are covered by our safe working practices.

Yes

ENVIRONMENTAL RISK ASSESSMENT

Technician has confirmed that the applicable environmental policies have been understood and observed. An inspection for rodent carcasses has been carried out and all external baiting has been completed in accordance with the CRRU UK code of Yes good practice.

| Hygiene | Proofing | Risk |
|---------------------------|-------------------|--------|
| Poor Hygiene - see report | No - Not Required | Medium |

Treatment and Observations

Level 3 kids garden in children's hospital Birds fouling staining the AstroTurf surface mainly in 2 areas due to helipad over head. Area must be cleared of fouling using biocide and full PPE. Large seagull numbers noted overhead on roof area. Proactive gull disruption should be considered. Aggressive nAture of gulls could affect children's area. Must come up through G core a William.madden is the contact

| Recommendations | | | | | |
|---------------------------|--------------------------|--|--|--|--|
| Clean and gull disruption | | | | | |
| | | | | | |
| | Pesticide/Materials Used | | | | |

Invoice/Payment Details

Please make cheques payable to GP Environmental Ltd
Payment due immediately on completion of works

VAT Reg No. 992057985

SIGN OFF Customer Name WILLIAM MADDEN

Customer Signature

Technician Signature

Job Status Complete

ATTACHMENTS



Bird fouling stained astroturf



Fouling on sstro turf, tap nearby if useable will need a hose.

SIGN OFF **Customer Name** WILLIAM MADDEN





Technician Signature



Job Status Complete



Fouling on astro turf

SIGN OFF Customer Name WILLIAM MADDEN



Technician Signature

Job Status Complete

QEOH LABOURWARD **PEST CONTROL REPORT** P/Code Site Site No CON/JOB No Date Call Type [W] [SPI] [PA] [BDS] [O] REFOUD You should consider all risks before commencement of any works. If there are no risks then leave this section blank **RISK ASSESSMENT** Control Measures Who can be Harmed Description Risk **ACTIONS TAKEN, DATE & SIGN RECOMMENDATIONS** FINDINGS Visit Number () of (TECHNICIAN SHORT NAME MIDADOUER Pesticides used (state active ingredient), Quantity used

> SIGNED BY TECHNICIAN

SIGNED FOR CUSTOMER

NOX NOX STEEL

449631354

PEST CONTROL REPORT QEUY CYLLDRENS PLAY AREA, P/Code Date OGOGTY Call Type OGOGTY CONJOB No Site No RISK ASSESSMENT You should consider all risks before commencement of any works. If there are no risks then leave this section blank Description Hazard Who can be Harmed Control Measures FINDINGS ACTIONS TAKEN, DATE & SIGN RECOMMENDATIONS been remove of Visit Number MACKINNONINAME TECHNICIAN Pesticides used (state active ingredient), Quantity used SHORT NAME

SIGNED BY

TECHNICIAN

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SIGNED FOR

CUSTOMER

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Environmental

Pest Control, Hygiene & Industrial Cleaning

| Customer | NHS GG&C | Site Address | Glasgow Royal Infirmary |
|--------------------|--------------|---------------|-------------------------|
| Works Requested by | Rosie Cherry | Area of Works | Pigeon Fouling |
| Date | 21/06/17 | Site Contact | Rosie Cherry |
| Email | | GP Surveyor | A Bryden |

Ref: Feral Pigeon Roosting and Fouling on the Wall Spot Lights and Food Waste Disposal Area – Basement Skip Storage Area of The Queen Elizabeth Building, Glasgow Royal Infirmary, Glasgow.

Dear Rosie,

Further to my site survey, I can confirm our finding recommendations and price to resolve the above noted feral pigeon issues.

A) Survey/ Recommendations:

1) Survey:

Feral Pigeons are using the upper surface of the wall mounted spot lights to roost and nest build, resulting a significant accumulation of fouling and nest detritus below each one.

The birds are also fouling the equipment within the Food Waste Disposal/ Recycling Area contaminating the surfaces which site waste operatives are handling.

See areas affected below:-

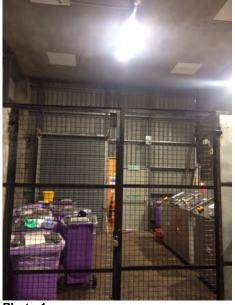


Photo 1



Photo 2

2) Recommendations:

GP Environmental recommends the deep clean and sanitation of all surfaces affected by the bird contamination. The deep clean would be followed by the installation of appropriate bird repellent systems (netting or spiking) to deny the feral pigeons the ability to return to the area.

The areas of deep clean and repellent application would include the ten (10) wall mounted spotlights and the air space above (8m x 8m) the Food Waste Processing (boxed in with bird repellent net).

A fully comprehensive set of RAMS and Works Programme would be provided and agreed prior to commencement of work.

Best Regards,

Allan Bryden B.Sc Operations Director GP Environmental Ltd



| Customer | NHS Scotland | Site Address | Old Neurophysiology Department, QEUH, 1345 Govan Road, Glasgow G51 4TF |
|--------------------|--------------|------------------|---|
| Works Requested by | Colin Purdon | Area of Works | Underpass Bridge @ Neurology Building. |
| Contact No. | | Site Contact | Colin Purdon |
| Date | 14.08.2017 | Site Contact No. | |
| Email | | GP Surveyor | Allan Bryden |

Ref: - Installation of Bird Netting to the Underside of Walkway at Neurology Building, QEUH.

Dear Colin,

Further to our recent site survey, I can confirm the findings and recommendations and price for the above noted works.

I confirm below our findings, recommendations and price below.

A. Survey/ Recommendations

1. Survey

Staff of the QEUH reported pigeon activity, and potential nesting of pigeons underneath the link bridge at the Neurology Unit. On inspection of the area, it was noted that temporary netting had been introduced to deter pigeons gaining access, however this has had little to no effect. Nesting materials, pigeon fouling and feral pigeons were noted on the underside of the walkway.

2. Recommendations.

GP Environmental recommend the cleaning & sanitisation of the underside of the link bridge, and the installation of permanent Bird Repellent Netting to the underside of the walkway, and the removal of any waste from the site. We recommend that the works be carried out on a Sunday, from 0800hrs to avoid any issues with surrounding traffic.

I hope the above meets with your requirements, however should you require any further information please do not hesitate to contact me on .

Best Regards,

Allan Bryden B.Sc.
Operations Director
GP Environmental Ltd

GP ENVIRONMENTAL SERVICE REPORT PiCode CON/JOB No MEDICAL GAS STORE CONTYPO CON RISK ASSESSMENT You should consider all risks before commencement of any works. If there are no risks then leave this section blank Description Risk Who can be Harmed Control Messures FINDINGS RECOMMENDATIONS ACTIONS TAKEN, DATE & SIGN AND SIMULTISATION Visit Number Peeticides used (state active ingredient), Quantity used DESTINY THAILING A THEY SUNGTIONALITY WWW. doublingwiffican, co. wh

| Customer | NHS | Site Address | QEUH, Glasgow |
|--------------------|--------------|---------------------|---|
| Works Requested by | Colin Purdon | Area of Works | Gull Disruption and Nest Removal Service |
| Contact Number | | Site Contact | Colin Purdon |
| Date | 17.05.2018 | Site Contact Number | |
| Email | | GP Surveyor | D Bryden |

Ref: - Gull Disruption and Nest Removal Service - QEUH, Glasgow.

Dear Colin,

Quick Quote

Further to my recent site roof survey I confirm our findings, recommendations and price for the above noted <u>Gull Disruption Works</u>.

A. Survey/Recommendations

Survey

Historical evidence of gull activity seems to be present on all roof areas on the hospital grounds. Many sheltered and secluded areas provide ideal nesting areas for the Seasonal Gull Infestation.

Recommendations

GP Environmental recommend that a <u>Breeding Season Gull Disruption and Nest Removal Programme</u> be carried out on the roof areas which display (at this time) the most evidence of a Gull Nesting Site.

The Gull Nesting Season commences at the end of March – beginning of April each year and continues until the last week of September. During the breeding season the gulls can produce two (2) or more clutches of eggs developing in some cases into four (4) or more juvenile birds.

It is during the presence of egg development and the resultant gull fledglings that the adult birds become aggressive to any passers by, hospital staff and roof technicians etc. To minimise the aggressive nature of the adult nesting gulls and to (over time) displace the birds a <u>Gull Disruption Programme</u> should be established.

This <u>Gull Disruption Programme</u> consist of regular site visits to remove gull nests and associated eggs thereby denying the development of any juvenile birds.

The programme consists of site nest removal exercise every fourteen (14) days from the first week in April to the first week in September totalling eleven (11) visits during the Summer Breeding Season.

Following a 3-4 year period of breeding season nest removal the gulls normally abandon the site for a "safer" nesting location.

I hope the above meets with your requirements, however should you need any further information please do not hesitate to contact me on

Best regards,

Karen Caldow Service Manager GP Environmental

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| Customer | NHS GG&C | Site Address | Queen Elizabeth University Hospital |
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| Works Requested by | John Heron | Area of Works | QEUH |
| Date | 18.06.2018 | Site Contact | John Heron |
| Email | | GP Surveyor | Allan Bryden |

Ref: - Pigeon Infesation Clearance and Exclusion System Installation to Various Light Well Quadrants at QEUH, Glasgow

QUICK QUOTE

Dear John.

Further to our recent site inspection I confirm our findings, recommendations and price to provide the above noted works.

A: Survey/Reccomendations

1. Survey

a) The Hippo Quadrant

Pigeon fouling on ledges, ornamental feature animals and paved areas.

Birds roosting on window ledges and appropriate ledges.

Significant bird fouling contamination build up.

b) Children's Imaging Dept Quadrant

Pigeon fouling significant build up on ledges and paved walkway. Birds using entire area to root and nest.

High level of fouling on ledges, windows etc with lesser house flies actively breeding on the fouling.

c) Emergency Dept Quadrant

Pigeons are using the central planted area to nest and roost. Again large and deep areas of bird fouling across the entire area with general bird waste and detritus being blown around the lightwell.

Generally heavily contaminated area with bird fouling etc.

d) ARU Corridor Quadrant/ICU Waiting Room Exterior

Pigeon fouling build up on ledges ground level and across the guadrant area.

Pest bird detritus and fouling blowing around the lightwell area and subsequent building up in the corners and on drainage pebbles.

Several birds noted during the survey.

e) ARU (IAU) Waiting Room Quadrant

Only small amount of pigeon fouling noted in the area on lower window ledges and paved walkway. No need at this time to exclude what appears to be insignificant bird activity. Cleaning and sanitising of the fouled ledges, etc recommended.

2. Recommendations

The pigeon issues (fouling, nesting, detritus, roosting activity) described in the above noted areas a-d represents a <u>Significant Health and Safety Contamination Risk</u> and as such should be rectified through <u>Deep Cleaning Sanitisation and Bird Exclusion</u> as soon as possible.

See photographs below of areas a-e noted above: -













GP Environmental recommend remedial actions for each Quadrant/Lightwell and these works are listed below by area: -

Remedial Works by Area

a) Hippo Quadrant

Clean area by removing all fouling and sanitising cleaned surfaces.

This would be followed by installation of bird repellent spike (stainless steel) to deny the birds ability to roost again.

b) Children's Imaging Dept Quadrant

Clean area by removing all fouling and sanitise cleaned surfaces.

To deny feral pigeons the ability to access the area, following deep cleaning, installation of a bird repellent net system to the top of the quadrant.

The net would be attached to stainless steel tension wire installed around the leading edge of the quadrant wall top.

c) Emergency Dept Quadrant

Remove vegetation on ground area sufficient to access bird nests and roosting area fouling. Clean area by removing all fouling and sanitise cleaned surfaces.

To deny feral pigeons the ability to access the area, following deep cleaning, installation of bird repellent net system to the top of the Quadrant.

The net would be attached to stainless steel tension wires installed around the leading edge of the quadrant wall top.

d) ARU Corridor Quadrant/ ICU waiting Room Exterior

Clean area by removing all fouling and sanitise cleaned surfaces.

To deny feral pigeons the ability to access the area, following deep cleaning, installation of bird repellent net system to the top of the Quadrant.

Page 106
The net would be attached to stainless steel tension wires installed around the leading edge of the quadrant wall top.

e) ARU (IAU) Waiting Room Quadrant

Pigeon fouling on the lowest ledges and paved areas removed followed by area sanitisation. No need for bird repellent installation at this time.

Fully comprehensive RAMS and Work Programmes would be provided and agreed for the above recommended works (a-e) prior to commencement.

I hope the above meets with your requirements, however should you need any further information please do not hesitate to contact me on ...

Best regards,

Allan Bryden B.Sc.
Operations Director
GP Environmental Ltd

of Product - Section

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| Customer | NHS GG&C | Site Address | Queen Elizabeth University Hospital |
|--------------------|-------------|---------------|--|
| Works Requested by | John Herrem | Area of Works | |
| Date | 18.06.2018 | Site Contact | |
| Email | | GP Surveyor | Allan Bryden |

Ref: - Pigeon ?? Clearance and ?? System Installation to ?? Light Well Quadrants at QEUH, Glasgow

Quick Quote

Dear John,

Further to our recent site inspection I confirm our findings, recommendations and price to provide the above noted works.

A: Survey/Reccomendations

1. Survey

a) The Hippo Quadrant

Pigeon fouling on ledges, ornamental feature ?? and paved areas.

Birds roosting on window ledges and appropriate ledges.

Significant bird fouling contamination build up.

b) Children's Imaging Dept Quadrant

Pigeon fouling significant build up on ledges and paved walkway. Birds using entire area to root and nest.

High level of fouling on ledges, windows etc with ?? house flies actively breeding on the fouling.

c) Emergency Dept Quadrant

Pigeons using the central ?? area to nest and root. ?? large and deep areas of bird fouling across the entire area with general bird waste and detritus being blown around the lightwell. Generally heavily contaminated area with bird fouling etc.

d) ARU Corridor Quadrant/ICU Waiting Room Exterior

Pigeon fouling build up on ledges ground level and across the quadrant area.

?? bird detritus and fouling blowing around the lightwell area and subsequent building up in the ?? and on drainage pebbles.

Several birds noted during the survey.

e) ARU (IAU) Waiting Room Quadrant

Only small amount of pigeon fouling noted in the area lower window ledges and paved walkway. No ?? at this time to exclude what appears to be insignificant bird activity. Cleaning and sanitising of the fouled ledges, etc recommended.

2. Recommendations

The pigeon issues (fouling, nesting, detritus, roosting activity) noted in the above noted areas ad ?? a Significant Health and Safety Contamination Risk and as such should be rectified through Deep Cleaning Sanitisation and Bird ?? as soon as possible.

See photographs below of areas a-e noted above:-





GP Environmental recommend remedial actions for each Quadrant/Lightwell and these works are ?? by area.

Remedial Works by Area

a) Hippo Quadrant

Clean area by removing all fouling and sanitising ?? surfaces.

This would be followed by installation of bird repellent spike (stainless steel) to deny the birds ability to roost again.

b) Children's Imaging Dept Quadrant

Clean area by removing all fouling and sanitise cleared surfaces.

To deny feral pigeons the ability to access the area, following deep cleaning, installation of a bird repellent net system to the top of the quadrant.

The net would be attached to stainless steel tension wire installed around the leading edge of the quadrant wall top.

c) Emergency Dept Quadrant

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Fully comprehensive RAMS and Work Programmes would be provided and agreed for the above recommended works (a-e) prior to commencement.

I hope the above meets with your requirements, however should you need any further information please do not hesitate to contact me on the state of the state of

Best regards, Page 111

Allan Bryden B.Sc. Operations Director GP Environmental Ltd

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| Customer | NHS GGC | Site Address | QEUH Hospital |
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| Works Requested by | Karen Connelly | Area of Works | Feral Pigeon Infestation |
| Contact No. | | Site Contact | Karen Connelly |
| Date | 08.01.2019 | Site Contact No. | |
| Email | | GP Surveyor | A Bryden |

Ref – Significant Feral Pigeon Infestation across the site at the QEUH, Glasgow.

Dear Karen,

Further to my recent site meeting with yourself and Colin I confirm our recommendations and price to provide a programme of works which will have a major affect on the existing pest bird population.

A. Survey/Recommendations

A very large population of feral pigeons are present spread across various locations of the entire site.

The most obvious breeding site being the hollow beams and partially enclosed beams/ledges below the Helipad.

The sheer level of pigeon numbers are now posing a <u>Significant Health and Safety Issue</u> in many locations of the site involving walkways, plantrooms, ledges round the hospital external structure of the Main Hospital Building, Neurological Institute, RCH, Laboratory Block, etc and within site loading bays.

Control/Eradication Recommendation.

To provide a cost-effective feral pigeon <u>reduction</u> and <u>control</u> solution GP Environmental recommend the implementation of a <u>pigeon trapping programme</u>.

This Trapping programme would take place at various discrete/hidden roof locations across the entire site (approximately fifteen (15)) (See attached Proposed Site Plan)

The programme involves the use of metre square pigeon traps/cages in which pigeons enter to feed on a grain bait laid by a GPE Bird Control Technician. The birds enter through one way access points and become caged within the trap.

A GPE fully qualified pest control technician subsequently removes the trapped birds to humane dispatch and appropriate disposal.

The trapping programme would take place on a <u>daily</u> basis (Monday – Friday) over a <u>six (6) week period</u>. The first week would be pre-baiting, followed by another five (5) weeks consisting of four (4) weeks trapping and another one (1) week pre-baiting. All trapped feral pigeons would be humanely dispatched and disposed of in a discrete and appropriate way on a daily basis.

| I. | Week 1 | Pre-baiting |
|------|--------|-------------------------|
| II. | Week 2 | Live Trapping Programme |
| III. | Week 3 | Live Trapping Programme |
| IV. | Week 4 | Pre-baiting |
| V. | Week 5 | Live Trapping Programme |
| VI. | Week 6 | Live Trapping Programme |

A daily report would be submitted detailing the number of trapped birds that were humanely dispatched from each of the site fifteen (15) cages.

After the last visit a Comprehensive Report would be collated detailing total numbers of bird humanely despatched and percentage of existing flock removed.

GP Environmental would expect to remove at least 80% of the feral pigeon population during a normal trapping programme.

A fully comprehensive set of RAMS and Works Programme would be provided and agreed prior to commencement of works.

I hope the above meets with your requirements, however should you require any further information please do not hesitate to contact me on ...

Best regards,

Allan Bryden B.Sc. Operations Director GP Environmental Ltd

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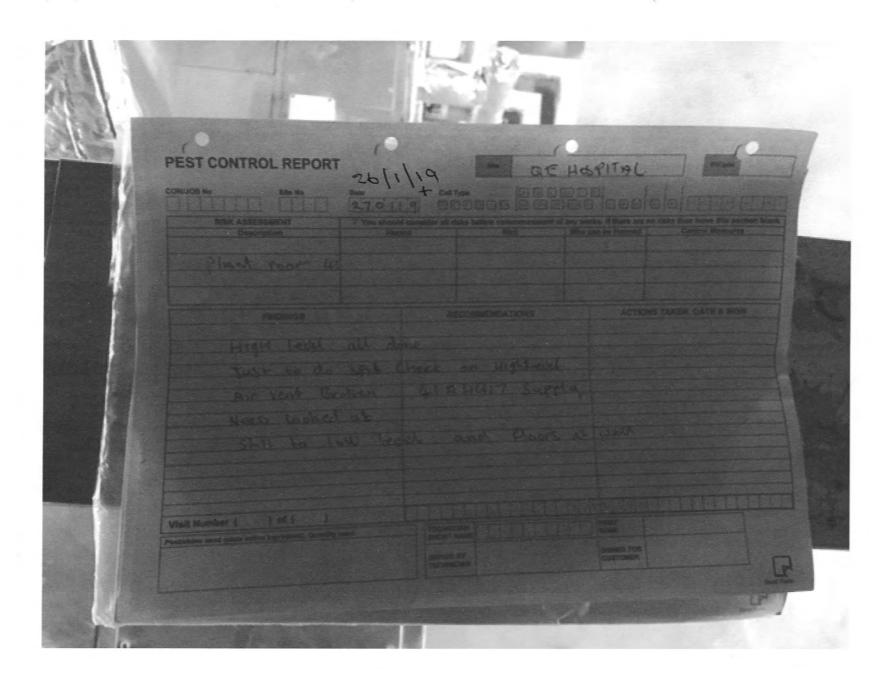
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| RISK ASSESSMENT Description | Date 0,4,0 | Call 7 (2) (3) | ype IR M. | nt of any works. | □ = = = = | Page 129 risks then leave this section Control Measures |
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| - CABLE TRACKS | | in the second se |
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| - EQUIPMENT MOVED TO NEXT | | |
| SECTION OF ROOM | | |
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| Visit Number () of () | | AND |
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| Pesticides used (state active ingredient), Quantity used | SHORT NAME MARK | PRINT MARK HAMILL |
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| Pesticides used (state active Ingredient), Quantity u | ised | TECHNICIAN | MARK | | RINT M | ATV L | LAMILL | The second secon |
| BIO-RID (DOML (SL) | | SHORT NAME | MARKE | | AME / | tice i | 30-1100 | - |
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| Pesticides used (state active ingredient), Quantity | used | TECHNICIAN | MARK | PRINT | MADI | Where | E LA |
| Bio-Ris (100mc/5L) | | SIGNED BY TECHNICIAN | V Y PER CANADA | SIGNED FO | 3 | MANUE | THE REAL PROPERTY AND ADDRESS OF THE PARTY AND |

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| FINDINGS | | RECO | OMMENDATIONS | | ACTIONS | TAKEN, DATE & | SIGN |
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Pesticides used (state active ingredient), Quantity used

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| GP ENVIRONMENTAL SE | RVICE R | EPORT | Site QE UOSP | MAL P | CANT ROOM | NS P/Code | | |
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| LIGHT DUOTS CLEANED | TO (05) | TIGHT A BRIDGE | DOORS LIN | K | | X. | | |
| CABLE TRACKS CLEANED | 10 (05) | | | and the state of t | | | | |
| MIGH LEVEL SANITISING | STARTED | | | endiaconcussors announced | | | | |
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Pesticides used (state active ingredient), Quantity used

BIO-RID (100ML/SL)

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| Visit Number () of () | Account | and the second s | Marie and American | | | 1 1 1 | | 1 | |
| Pesticides used (state active ingredient), Quantit | y used | TECHNICIAN MAR | × de la constante de la consta | PRINT | MARK | HAMI | ILL | | |
| Bio-RID (100mL/5L) | | SIGNED BY TECHNICIAN | | SIGNED FOR CUSTOMER | | | | and the same of th | |

| CONJOB NO RISK ASSESSMENT Description DETAILED CLEAN OF CINK CORTUDOR 121-124 | 2002 | QE HOS | 14581 101 10 | 71 | |
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| HIGH LEVEL HOOVER FROM RIGHT THROUGH TO EN CABLE DUCT THROUGH CENT LIBHTS + FRAMES CLEANE HIBH LEVEL LIPE DOWN BOTTOM EDGES OF UNIT (I LOW PIRLING HOOVER PASS H-BEAM BASES STANDING ELECTRICAL UNI CLEAR EQUIPMENT INTO SWEEP FLOOR | RE OF RO (BO-RID) 21AHU07) + SANITI | (LEANED | | | |
| | | | SUM | MARY | |
| Visit Number () of () Pesticides used (state active ingredient), Quantity us BIO-RID (100 mc/5L) A49631354 | ied . | TECHNICIAN MARL SHORT NAME SIGNED BY TECHNICIAN | PF NA | | ARK HAMICL |

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| RISK ASSESSMENT Description | Date Call 2 2 0 7 1 9 | Type I M G | PLANT RO | P/Code P/Code are no risks then leave this section blank |
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| ROOM 124 -TOP DOWN CLEAN START - UNIT 124AHU03 CLEAN - HIDDEN PIRLING AREA (- ALL CLEANED AS FAR A - FLAT SURPARES - CABLE TRACKS - LIGHT UNITS | 1 GARAO | FROOM | | |
| Visit Number () of () Pesticides used (state active ingredient), Quantity u (310 - (10) (100 mc/5c) | sed TECHNIC SHORT N | AME MAICE | S U M M A R Y | MARK HAMILL |

| RISK ASSESSMENT Description | You should consider Hazard | all risks before commencement of any | y works. If there are no risi Vho can be Harmed | ks then leave this section blank Control Measures |
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| It Number () of () idea used (state active ingredient), Quantity used | | SUMMARY |

GP ENVIRONMENTAL SERVICE REPORT SHE QE HOSPITAL RANT ROOM CON/JOB No Site No P/Code 250219 Call Type RISK ASSESSMENT You should consider all risks before commencement of any works, if there are no risks then leave this section blank Description PLANT ROOM 123 Who can be Harmed Control Measures **FINDINGS** RECOMMENDATIONS **ACTIONS TAKEN, DATE & SIGN** HIGH LAGEL HOOVER 123 INSPECTION (PICTURES ACTACHED) PLANT ROOM 31 HIGH LEVEL HOOVER WALL STREAKS - RECOMMEND MH + MB CARRY OUT SURVEY ON ALL SECTIONS TO FIND LIBHTS / CIBHT CABLE DUCTS PIPES DEBRIS CLEAR BIRD + BUILDERS PIRLINGS OUT LEVEL OF CLEAN REMINED SUMMARY) of (LURIX HAMILE Visit Number (TECHNICIAN MARL Pesticides used (state active ingredient), Quantity used SIGNED FOR BIO-RID (100m /54) CUSTOMER SIGNED BY TECHNICIAN

| F | RISK ASSESSMENT Description | Hazard | Pype Fishs before commencement Risk | REUH It of any works. If there are no r Who can be Harmed | eks then leave this section blank Control Measures |
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| | Still abeaning details doing details 41 MM4 29. has been y | * Pipe wor | and granu k broken | Works 125 41 AHU and Weed | 208 fraed. |
| | imber () of () seed (state active ingredient), Quentity used | TECHNICIAN SHORT NAME | | SI UMM A RIVE | |

| CONJOB NO Site No Description DETAILED CLEAN OF PLANT (COSM 123) | E REPORT Call Type Should consider all risks before commencement of any works. If there are not with the state of the sta | Picode Picode Pisks then leave this section blank Control Measures |
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| FINDINGS 123AHU07 / 123AHU02/123AH ALL CLEANED + SANIOTSED HIGH LEVEL COMPLETE + SANIOT FOR LEFT SIDE OF ROOM CABLE TRACKS LEFT SIDE CENTRAL PIPE RUN | STOCK PARA | TAKEN, DATE & SIGN |
| Visit Number () of () Pesticides used (state active ingredient), Quantity used 310 -R1D (100mL/5L) | TECHNICIAN BUARY SHORT NAME BUARE SIGNED BY TECHNICIAN TECHNICIAN TECHNICIAN TECHNICIAN TECHNICIAN TECHNICIAN | HAMILL |

GP ENVIRONMENTAL SERVICE REPORT Page 151 SHO QE HOSPITAL PLANT ROOM Call Type

REFOIO W SPENSIO LMH H P P/Code 270219 RISK ASSESSMENT You should consider all risks before commencement of any works. If there are no risks then leave this section blank Description DETAILED CLEAN OF PLANT ROBM 123 Control Measures FINDINGS H-BEAM BASES RECOMMENDATIONS **ACTIONS TAKEN, DATE & SIGN** BACK WALL + OVERHEAD VENTS HARD STO REACH FLOOR AREAS UNDER POP FLOOR PIPES ON UNITS - 123 AHU07 - 123AHU05 - 123 AHU02 - 123 AHUO1 GRID RACK ON LEFT SIDE OF ROOM CLEAR OF BIRD DEBRIS + SANITISE SIDES OF VENT WITH RUNS FROM FOULING SUMMARY Visit Number () of (

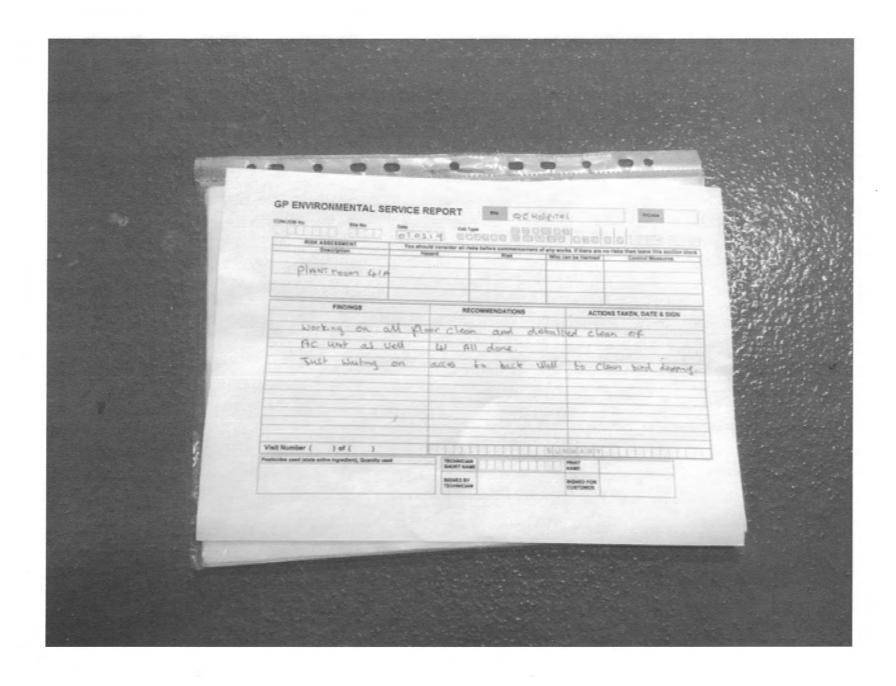
Visit Number () of ()

Pesticides used (state active ingredient), Quantity used

B10-R10 (100mc/5L)

Signed BY TECHNICIAN
TECHNICIAN
SHORT NAME
SIGNED FOR CUSTOMER

| ANT ROOM 123 | nazard | I risks before commencemen | t of any works. If there are no Who can be Harmed | o risks then leave this section in Control Measures |
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| FINDINGS IGH LEVEL COMPLETE | | RECOMMENDATIONS | ACTION | IS TAKEN, DATE & SIGN |
| OUE ALL EQUIPMENT 7 | TO 123-126 CINK | COTONIC | | |
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| Ti Number () of () | | ICIAN MARK | SUMMARY PRINT NAME | RK HADNEL |



| CONJOB NO RISK ASSESSMENT Description 123-122 LINK CORRIDOR | 310 0 | all Type | HOSPITAL PL | Page 154 Picode If there are no risks then leave this section blance Harmed Control Measures |
|--|---|----------------|--|---|
| FINDINGS HIGH LEVEL FIRST THIRD OF - VENTS - PIPES - FRAMES - CABLE TRACES - PIPES - PIPES - ELECTRICAL UNIT RUBBISH + DEBRIS CLEARED | R | ECOMMENDATIONS | | ACTIONS TAKEN, DATE & SIGN |
| Visit Number () of () Pesticides used (state active ingredient), Quantity used Bio - Rin (100 Mc (50) | TECHNICIAN SHORT NAME SIGNED BY TECHNICIAN | MAKKI | S U M M A R PRINT NAME SIGNED FOR CUSTOMER | MARK HAMILL |

GI ENVIRONMENTAL SERVICE

A49631354

| RISK ASSESSMENT Description DETAILED CLEAN OF 123-122 LINK CORRIVOR | Date 0 2 0 3 1 9 You should consid Hazard | Call Type | SPITAL PLANT (100MS) Picede It of any works. If there are no risks then leave this section Who can be Harmed Control Measures |
|---|--|-----------------|--|
| FINDINGS | | RECOMMENDATIONS | ACTIONS TAKEN, DATE & SIGN |
| HIGH LEVEL CONTINUED - VENTS / PIRES / UNIT CENTRAL CABLE TRACK HIGH PIRLING CLADDING WALLS RAISED AREA HOOVER + | | | MEN PRESENT - MARK HAMILL - STEPHEN SEFFERSON - DAVID CURRY - JAMIE YOUNG - JOHN JEFFERSON |
| Visit Number () of () Pesticides used (state active ingredient), Quant B10-R1D (100mc /5L) | Ry used Si | ECHNICIAN MARK | PRINT LIARY WANTE |

GP ENVIRONMENTAL SERVICE REPORT SHO GEUM PLANT ROOMS RISK ASSESSMENT 040319 Call Type BORDO MEREO CHO DE P/Code Description You should consider all risks before commencement of any works. If there are no risks then leave this section blank LINK CORRIDOR FINISH 122 START OF DETAILED CLEAN Control Measures **FINDINGS** 95% FINISH ON 122-123 CORPLICAR RECOMMENDATIONS - SMALL AREA PIRLING TO COMPLETE **ACTIONS TAKEN, DATE & SIGN** KEYS + LIFT ISSUES ALL EQUIPMENT MOVED INTO 122 COST AT LEAST 45 MINS OF LOST MAN TIME (FULL TOAM) HIGH LEVEL CLEAN LOST MAN 14R DE POUE CENTRAL CABLE TRACKS TO PEST CONTROL NEEDING ALL PIPES ON FIRST 3RD OF MOOM SHOWN AROUND HOSPITAL WALL PIRLINGS STANDED FOR TRAPS - ALL LEVELS SUMMARY Visit Number () of (TECHNICIAN MARK Pesticides used (state active ingredient), Quantity used MAMILL NAME BIO-RID (100ML/5L) SIGNED FOR SIGNED BY CUSTOMER **TECHNICIAN**

| RISK ASSESSMENT Description DEVALLED CLEAN OF PLANT ROOM 122 | Date Call Type | | PLANT ROOM A B B B B B B B B B B B B B B B B B B | are no risks then lesson this |
|--|--------------------------|--------------|---|---|
| RIGHT SIDE HIGH LEVEL PIRLINGS ALL LEVELS HIGH LEVEL LEFT SIDE CABLE TLACKS LIGHT DUCTS FLOORS CLEAR LOWER PIRLINGS HEAVE BIRD FOWELING STAINS | SANITSED SATURATION WITH | DIRT + SAF | LIFT IS IN MOR KEY + ANOTH | TIONS TAKEN, DATE & SIGN SSUES COST 30 MINS LNING LIFT ISSUES COST ES 45 MINS |
| | 7 | | SISIMMIARY | |
| Visit Number () of () | TECHNICIAN . | 1 12/2 1 1 1 | PRINT | "" |
| Posticides used (state active ingredient), Quantity used B10 - R10 (100 mc/5c) | SHORT NAME A | VARK | SIGNED FOR CUSTOMER | NEK HOMIN |

| GP ENVIRONMENTAL SE CON/JOB No RISK ASSESSMENT Description | Date 0.703 | Call 1 | Type RIMI [SPI | | P/Code H H M M M M M M M M M M M M M M M M M |
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| | | | | | |
| Attended lodg for exports of birds of SiDAU. A trap is already in with feat and natural an attemp to remove of daily. We furly action required | placed placed the farpeal respectively. | RE | ECOMMENDATIONS | ACTIO | NS TAKEN, DATE & SIGN |
| Visit Number () of () Pesticides used (state active ingredient), Quantity | used | TECHNICIA SHORT NA SIGNED BY TECHNICIA | MELIMITCIKIN | SUMMARY PRINT NAME SIGNED FOR CUSTOMER | FOMISSON |

| GP ENVIRONMENTAL SE CONJOB NO RISK ASSESSMENT Description DETAILED CLEAN OF PLANT ROOM 122 | Date 0,6,0,3 | - | | C GA F | Com Com Com Com Com Com Com Com | P/Code P/Code P/Code P/Code | ection blank |
|--|-------------------|--|------------|--------|--|--------------------------------|--------------|
| FINDINGS | | RECOM | MENDATIONS | | ACTION | S TAKEN, DATE & S | IGN |
| TOP END ROOM DUCTION UNDER MACHINES PIPE / FRAME / CABLES HOOVER UNDER UNIT IN CORLUBOR LOWER PIRLINGS CLEAR/ RAISED AREA HOOVER WACHINE WASH FLOOM 121-124 | LINK LOOVER/SA | UIDSE | | | MEN INS | SARY HELPE | S COST |
| Visit Number () of () Pesticides used (state active ingredient), Quantity 310 - (19) (100mL / 5L) | used | TECHNICIAN SHORT NAME SIGNED BY TECHNICIAN | JARKIII | s u | MMARY PRINT MAME SIGNED FOR CUSTOMER | ak uanni | |

| Customer | NHS GG&C | Site Address | QEUH, Glasgow |
|--------------------|--------------|---------------------|---|
| Works Requested by | Colin Purdon | Area of Works | Gull Disruption and Nest Removal Service |
| Contact Number | | Site Contact | Colin Purdon |
| Date | 08.03.19 | Site Contact Number | |
| Email | | GP Surveyor | A Bryden |

Ref: - Gull Disruption and Nest Removal Service - QEUH, Glasgow.

Dear Colin,

Quick Quote

Further to our recent meeting and site roof survey I confirm our findings, recommendations and price for the above noted <u>Gull Disruption Works</u>.

A. Survey/Recommendations

Survey

Historical evidence of gull activity seems to be present on all roof areas on the hospital grounds. Many sheltered and secluded areas provide ideal nesting areas for the <u>Seasonal Gull Infestation</u>.

Recommendations

GP Environmental recommend that a <u>Breeding Season Gull Disruption and Nest Removal Programme</u> be carried out on the roof areas which display (at this time) the most evidence of a Gull Nesting Site.

The Gull Nesting Season commences at the end of March – beginning of April each year and continues until the last week of September. During the breeding season the gulls can produce two (2) or more clutches of eggs developing in some cases into four (4) or more juvenile birds.

It is during the presence of egg development and the resultant gull fledglings that the adult birds become aggressive to any passers by, hospital staff and roof technicians etc. To minimise the aggressive nature of the adult nesting gulls and to (over time) displace the birds a Gull Disruption Programme should be established.

This <u>Gull Disruption Programme</u> consist of regular site visits to remove gull nests and associated eggs thereby denying the development of any juvenile birds. The programme consists of a site nest removal exercise every fourteen (14) days from the first week in April to the first week in September totalling eleven (11) visits during the Summer Breeding Season.

Page 162 Following a 3-4 year period of breeding season nest removal the gulls normally abandon the site for a "safer" nesting location.

I hope the above meets with your requirements, however should you need any further information please do not hesitate to contact me on

Best Regards,

Allan Bryden BSc Operations Director GP Environmental Ltd

GP ENVIRONMENTAL SERVICE REPORT

| RISK ASSESSMENT Description PLANT ROOM 31 AND LEVEL 12 | Police REF | GEUH | PLANT | | M M M |
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| FINDINGS | | | | | |
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| FINDINGS Alterday fer epots of a toppal bird at Adults AtE garden | RECOMMENDATIONS | | |
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| Attended teday for epots of a topped | | ACTIONS T | AKEN, DATE 8 |
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| Visit Number () of () | | SUMMARY | |
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| Description | Haza | | Risk | Who can be Har | re are no risks then leave this s rmed Control Measu |
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SCOTTISH HOSPITALS INQUIRY

Bundle of documents for Oral hearings commencing from 19 August 2024 in relation to the Queen Elizabeth University Hospital and the Royal Hospital for Children, Glasgow

Bundle 24 - Documents referred to in the Expert Report by Allan Bennett regarding Cryptococcus, and Supporting Documentation Volume 1